



Department of Military Affairs

AGENCY INFORMATION TECHNOLOGY PLAN



2018



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Mission, Goals, and Objectives

Agency information technology mission, goals, and objectives ([2-17-524\(1\)\(a\)\(b\), MCA](#)).

Mission	Federal – To serve as the primary federal reserve force in support of the national security objectives when called upon by the President of the United States.
	State – Protection of life property, preservation of peace, order and public safety for Montana’s citizens, when called upon by the Governor.
	Community – Participate in local, state, and national programs that add value to America. You are our most important customers. We would like to hear from you so don’t hesitate to contact us for information or if you have suggestions that would make your visit here more informative and worthwhile.

		State Strategic Plan Goal/Objective Reference	Agency Goal/Objective Reference
Goal One	Security	G1	
Objective One		G1 O 1.2	Department required annual training
Objective Two		G1 O 1.4, 1.5	annual reviews of department wide processes and internal controls
Objective Three			

		State Strategic Plan Goal/Objective Reference	Agency Goal/Objective Reference
Goal Two	State-of-the-Art		
Objective One		G3	
Objective Two		G3 O1	Leverage and deploy technologies that provide a modern experience for citizens and employees that access government data and services
Objective Three		G3 O1	Implement Unified Desktop Workspace (UDW) to decrease environmental impact and improve security.

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		State Strategic Plan Goal/Objective Reference	Agency Goal/Objective Reference
Goal Three	Capability	G5	
Objective One		G5 O 5.2	Expand and implement service desk support throughout the department
Objective Two		G5 O 5.3	Expand volume of VOIP systems throughout the department
Objective Three			

		State Strategic Plan Goal/Objective Reference	Agency Goal/Objective Reference
Goal Three	Cost Effectiveness	G6	
Objective One		G6 O 6.3	Continue to increase efficiency and utilization of DMA resources
Objective Two		G6 O 6.3	Continue to access cost savings throughout all IT processes
Objective Three			

Link to Agency Goals and Objectives	http://montanadma.org/2019-biennium-goals-objectives
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Resources and Capabilities

Current information technology resources and capabilities ([2-17-524\(1\)\(c\)\(d\), MCA](#)).

Information Technology Resources

Summary of information technology resources:

Bureau / Unit Name	Number of FTE	Primary Function / Mission
Directors Office	2	CIO and Computer technician
Challenge Program	1	Computer Technician
NGB	3	Computer Technicians

Information Technology Capabilities

Summary of Systems:

Name	Description	Purpose

Summary of Hardware:

Appliances: Devices designed for internet access and specialized business use, but without capabilities of a fully-equipped server. Appliances can be physical or virtual. Include all chassis, tape systems, firewalls, switches, KVM's, and USB Anywhere devices. Do not include appliances hosted by SITSD.

Total Number of Appliances	32
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Physical Servers: Include physical servers that are used for virtualization. Do not include servers hosted by SITSD.

Total Number of Physical Servers	14
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Virtualized Servers: Do not include servers hosted by SITSD.

Total Number of Virtualized Servers	8
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Storage: SANs and NASs. Do not include storage hosted by SITSD.

Total Usable Storage Space	24 TB
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Devices: Currently in service including, but not limited to desktops, laptops, mobile devices, printers, cameras, etc.

Device Type	Quantity	Estimated Replacement Value
Desktops	54	24,840
Laptops	186	119,970
Mobile Devices (tablets, phones, etc.)	120	45,00
Printers	16	33,600
Cameras	58	6960
Continue entering applicable items.		
Continue entering applicable items.		
Continue entering applicable items.		

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Agency information technology projects ([2-17-524\(1\)\(e\)\(f\)\(2\), MCA](#)).

Vetraspec		
Veterans Affairs		
Project / Program purpose and objectives	Store and maintain veterans records and information	
IT Goal and Objective Reference	Secure D2D requirement from Fed VA	
Estimated start date	7/3/2013	
Estimated delivery date	NA	
Estimated cost	11,500	
HB 10 Request	No	
Funding source one	Funding Source	11500
Funding source two	Funding Source	Amount Allocated
Funding source three	Funding Source	Amount Allocated
Annual costs upon completion	11500 / YR	
Status of the project as of March 31, 2018 . Indicate % completed and status of funds expended.	100%	

WEBEOC		
DES		
Project / Program purpose and objectives	Disaster Emergencies	
IT Goal and Objective Reference	Manage montana emergencies	
Estimated start date	7/3/2012	
Estimated delivery date	NA	
Estimated cost	23,000	
HB 10 Request	No	
Funding source one	Funding Source	Amount Allocated
Funding source two	Funding Source	Amount Allocated
Funding source three	Funding Source	Amount Allocated
Annual costs upon completion	23000 / YR	
Status of the project as of March 31, 2018 . Indicate % completed and status of funds expended.	100%	

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Contact Information

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