



Montana Public Employee Retirement Administration

**AGENCY INFORMATION
TECHNOLOGY PLAN**



2018



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Mission, Goals, and Objectives



Agency information technology mission, goals, and objectives ([2-17-524\(1\)\(a\)\(b\), MCA](#)).

Mission	Montana Public Employee Retirement Administration’s mission is to efficiently provide quality benefits, education, and service to help our plan members and beneficiaries achieve a quality retirement.
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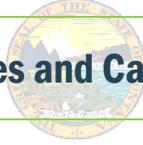
		State Strategic Plan Goal/Objective Reference	Agency Goal/Objective Reference
Goal One	Maintain MPERA’s line of business application to enable the business to support its members and retirees.	Goal 1: Secure, Goal 3: State-of-the-Art Goal 4: Capacity	Goals 1, 2, and 3
Objective One	Enhance the employer reporting information center to improve usability and timely reporting.	Objectives 1.4, 3.1	Goal 1
Objective Two	Keep line of business application up to at least current -1 version of the framework.	Objectives 1.4, 3.1	Goals 1 and 3
Objective Three	Maintain the internal line of business and content management system to improve usability and timely processing of transactions.	Objective 3.1	Goals 1, 2, and 3
Objective Four	Plan for disaster recovery by participating in SITSD exercises and business continuity planning.	Objective 4.1	Goals 1 and 3
Objective Five	Grow the audience for member self-service portal.	Objective 3.1	Goal 2
Objective Six	Transition support for line of business application from vendor to agency.	Objective 4.2	Goal 3

State Strategic Plan Goal/Objective Reference **Agency Goal/Objective Reference**

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Goal Two	Provide technical (hardware and software) support to MPERA.	Goal 1: Secure, Goal 2: Shared Goal 3: State-of-the-Art	Goal 3
Objective One	Implement new technologies that will enhance efficiencies within the business	Objectives 1.1, 2.1, 2.2, 3.2	Goal 3
Objective Two	Support MPERA through appropriate utilization of SITSD offerings.	Objective 3.1	Goals 1, 2, and 3
Objective Three	Support MPERA through the purchase / creation / maintenance of software where SITSD offerings are not an appropriate fit.	Objective 3.1	Goals 1, 2, and 3

Link to Agency Goals and Objectives	http://mpera.mt.gov/Portals/175/documents/Goals2004.pdf
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Resources and Capabilities

Current information technology resources and capabilities ([2-17-524\(1\)\(c\)\(d\), MCA](#)).

Information Technology Resources

Summary of information technology resources:

Bureau / Unit Name	Number of FTE	Primary Function / Mission
MPERA IT	10	Support the agency's mission and objectives through technology.

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Information Technology Capabilities

Summary of Systems:

Name	Description	Purpose
PERIS	Internal line of business application	Processing of member contributions, transactions, and retiree payroll.
ERIC	External system for employers	Participating employers
Laserfiche	Document management	Master source of data

Summary of Hardware:

Appliances: Devices designed for internet access and specialized business use, but without capabilities of a fully-equipped server. Appliances can be physical or virtual. Include all chassis, tape systems, firewalls, switches, KVM's, and USB Anywhere devices. Do not include appliances hosted by SITSD.

Total Number of Appliances	N/A – All are hosted by SITSD
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Physical Servers: Include physical servers that are used for virtualization. Do not include servers hosted by SITSD.

Total Number of Physical Servers	N/A – All are hosted by SITSD
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Virtualized Servers: Do not include servers hosted by SITSD.

Total Number of Virtualized Servers	N/A – All are hosted by SITSD
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Storage: SANs and NASs. Do not include storage hosted by SITSD.

Total Usable Storage Space	N/A – All are hosted by SITSD
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Devices: Currently in service including, but not limited to desktops, laptops, mobile devices, printers, cameras, etc.

Device Type	Quantity	Estimated Replacement Value
Desktops	35	\$49,000
Laptops	28	\$56,000
Mobile Devices (tablets, phones, etc.)	10	\$22,000
Printers	4	\$11,600
Copiers	3	\$15,000
Microfiche Scanner	1	\$13,000
Document Scanner	3	\$23,400



Agency information technology projects ([2-17-524\(1\)\(e\)\(f\)\(2\), MCA](#)).

N/A – no new projects

Contact Information



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