

Agency Information Technology Plan

Agency
 Department of Public Employee Retirement Administration

Mission
 Montana Public Employee Retirement Administration's mission is to efficiently provide quality benefits, education, and service to help our plan members and beneficiaries achieve a quality retirement.

	Agency Goal/Objective	State Strategic Plan Goal/Objective Reference
Goal One:	Maintain and improve MPERA's line of business applications, enabling continued support to public employee members and retirees.	Goal 1: Fiscal Responsibility Goal 3: Cybersecurity Enhancements Goal 4: Unified Digital Government Goal 5: Service First
Objective One:	Enhance user experience in Member Self-Service Portal. Drive improved user adoption.	Goal 3: Cybersecurity Enhancements, Obj 1, Obj 2 Goal 4: Unified Digital Government, Obj 1, Obj 2, Obj 3 Goal 5: Service First, Obj 2, Obj 5
Objective Two:	Improve customer experience and modernize public-facing website. Migrate to state Web Content Management System.	Goal 5: Service First, Obj 2, Obj 3
Objective Three:	Modernize development infrastructure framework on employer reporting and information center.	Goal 4: Unified Digital Government, Obj 1, Obj 4
Objective Four:	Reduce dependency on contractor services for line of business applications through knowledge transfer.	Goal 1: Fiscal Responsibility, Obj 1, Obj 4
Objective Five:		
<input checked="" type="checkbox"/> Add Goal		

	Agency Goal/Objective	State Strategic Plan Goal/Objective Reference
Goal Two:	Improve automation and efficiency through technology.	Goal 1: Fiscal Responsibility Goal 2: Optimization Goal 4: Unified Digital Government Goal 3: Cybersecurity
Objective One:	Migrate users to best-of-breed state-shared collaboration resources. Increase adoption and awareness.	Goal 4: Unified Digital Government, Obj 1, Obj 4
Objective Two:	Reduce time-to-respond for postal mail, automate, and integrate an electronic signature solution with line-of-business systems.	Goal 1: Fiscal Responsibility, Obj 1 Goal 3: Cybersecurity, Obj 2 Goal 4: Unified Digital Government, Obj 1, Obj 3
Objective Three:	Maximize and streamline workflow opportunities.	Goal 2: Optimization, Obj 1 Goal 4: Unified Digital Government, Obj 1
Objective Four:		
Objective Five:		
<input checked="" type="checkbox"/> Add Goal		

	Agency Goal/Objective	State Strategic Plan Goal/Objective Reference
Goal Three:	Business Support and Agility.	Goal 2: Optimization Goal 3: Cybersecurity
Objective One:	Maximize common resources (software and hardware) where fit is appropriate.	Goal 2: Optimization, Obj 2, Obj 5
Objective Two:	Collaborate with other state offices and agencies where possible.	Goal 2: Optimization, Obj 2
Objective Three:	Modernize digital environment through pursuit of best-of-breed hardware and software solutions.	Goal 2: Optimization, Obj 2, Obj 3, Obj 4, Obj 5 Goal 3: Cybersecurity, Obj 1, Obj 2, Obj 3, Obj 4, Obj 5
Objective Four:		
Objective Five:		
<input type="checkbox"/> Add Goal		

Link to Agency Goals and Objectives
<http://mpera.mt.gov/Portals/175/documents/2019CAFR.pdf>

Information Technology Resources and Capabilities

Information Technology Resources

Summary of information technology resources:

Bureau / Unit Name

Number of FTE

Primary Function / Mission

MPERA IT Bureau

10

Maximize business function through innovative technology.

Add Resource

Information Technology Capabilities

Summary of Systems:

I have reviewed all of my agency's systems in Assurance CM and certify that it is accurate.

Summary of Hardware:

Total Number of Appliances (Devices designed for internet access and specialized business use, but without capabilities of a fully-equipped server. Can be physical or virtual. Include all chassis, tape systems, firewalls, switches, KVM's, and USB anywhere devices.)

0 - (N/A, SITSD-hosted)

Total Number of Physical Servers (Include physical servers used for virtualization. Do not include equipment hosted by SITSD.)

0 - (N/A, SITSD-hosted)

Total Number of Virtualized Servers (Do not include equipment hosted by SITSD.)

0 - (N/A, SITSD-hosted)

Total Usable Storage Space (SANs and NASs. Do not include storage hosted by SITSD.)

0 - (N/A, SITSD-hosted)

Device Type (Including, but not limited to desktops, laptops, mobile devices, printers, cameras, etc.)

Quantity

Estimated Replacement Value

Desktop

35

63000

Laptop

28

56000

Mobile Device

10

15000

Printers

4

8000

Copiers

3

15000

Microfiche Scanner

1

13000

Document Scanner

3

15000

Information Technology Projects

Project Name

Division

Project / Program purpose and objectives

State Strategic Plan Goal/Objective Reference

Estimated start date

Estimated delivery date

Estimated cost

HB 10 Request

select yes or no

Funding Source 1

Funding Source 1 Amount

Funding Source 2

Funding Source 2 Amount

Funding Source 3

Funding Source 3 Amount

Annual costs upon completion**Status of the project as of March 31, even numbered years. Indicate % completed and status of funds expended.** Add Project**Agency Contact Information****Agency Director / Administrator**

Name Dore Schwinden	Phone Number 406-444-5459
Email Address DSchwinden@mt.gov	Mailing Address PO BOX 200131 HELENA, MT 59620-0131

Information Technology Contact (CIO / IT Manager)

Name Paul Lambeth	Phone Number 406-444-9175
Email Address paul.lambeth@mt.gov	Mailing Address PO BOX 200131 HELENA, MT 59620-0131

Information Security Manager

Name David Swenson	Phone Number 406-444-2537
Email Address dswenson@mt.gov	Mailing Address PO BOX 200131 HELENA, MT 59620-0131