



**State of Montana**  
**Public Service Commission**

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**2012 Agency Biennial IT Report**  
**Fiscal Year 2011-2012**

August 2012

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## EXECUTIVE SUMMARY

The continuing goal of the Public Service Commission is to maintain the ability for participants in PSC proceedings to electronically file utility and transportation cases at current and future standards. This ability allows regulated companies to file almost all documents related to a regulatory proceeding to the Commission web site. The public can access the documents and offer comments electronically.

<b>Initiative Status</b>	<b>Total</b>	<b>Fully Funded</b>	<b>Unfunded</b>	<b>Partially Funded</b>
Completed	1	1		
Substantially Completed				
Deferred				
Delayed				
Cancelled	1			
Remain on-going by design				

# SECTION 1: AGENCY IT PLAN ACCOMPLISHMENTS – GOALS & OBJECTIVES

## ***Goal Number 1:***

**IT Goal 1**            Transportation, Legal and Financial Information Tracking System upgrades and enhancements

Description: Rewrite the Transportation ITS program in VB.NET using VS 2008 or better. The current program was written in VB6, a well past end of life development platform.

Benefits: Source can be easily modified and recompiled without concern over the current OS ability to run the older code. PSC Staff can generate more informative reports and process case related information faster or more efficiently.

Which state strategic goal(s) and/or objective(s) does your goal address? Objective 1-6, 2-2

### **Supporting Objective/Action**

**Objective 1-1**        <Title>

Accomplishments: The PSC used a consulting firm to rewrite the Transportation ITS from VB6 to VB.NET 2008.

Status: Completed

### **Supporting Objective/Action**

**Objective 1-2**        <Title>

Accomplishments: <Describe what the agency has done to achieve this objective, list percentage of accomplishment e.g. 50%>

Status: <Completed, Substantially Completed, Deferred, Delayed, Cancelled, or on-going>

## ***Goal Number 2:***

**IT Goal 2**            Utility Complaints

Description: Convert the web based utility complaints system to a thin client with most business logic on the SQL Server.

Benefits: Faster system with better interactivity during information entry. Also allows for integration with Office applications like Excel, Word and Outlook.

Which state strategic goal(s) and/or objective(s) does your goal address? 1-4, 1-6

### **Supporting Objective/Action**

**Objective 2-1** <Title>

Accomplishments: PSC IT completed the base conversion but the former PSC complaint bureau chief did not use it and the code was abandoned after 2 years. With the PSC intranet being converted to vb.net 2010, it is assumed this is a good step to keep the current system working.

Status: Cancelled

### **Supporting Objective/Action**

**Objective 2-2** <Title>

Accomplishments: <Describe what the agency has done to achieve this objective, list percentage of accomplishment e.g. 50%>

Status: <Completed, Substantially Completed, Deferred, Delayed, Cancelled, or on-going>

(Copy and paste the above format here to describe additional IT goals and objectives.)

## SECTION 2: IT INITIATIVES STATUS UPDATES

### **Initiative 1**      Computer Replacement (EPP item)

Description: Replace end of life desktop computers, notebooks and server (FY 2010)

EPP Number:

Status:            Completed & On-going

Funding:          Funded

### **Initiative 2**      <Title>

Description: <>

EPP Number:

Status:            <Completed, Substantially Completed, Deferred, Delayed, Cancelled, or On-going>

Funding:          <Funded, Not Funded, or Partially Funded>

### **Initiative 3**      <Title>

Description: <>

EPP Number:

Status:            <Completed, Substantially Completed, Deferred, Delayed, Cancelled, or On-going>

Funding:          <Funded, Not Funded, or Partially Funded>

### **Initiative 4**      <Title>

Description: <>

EPP Number:

Status:            <Completed, Substantially Completed, Deferred, Delayed, Cancelled, or On-going>

Funding:          <Funded, Not Funded, or Partially Funded>

### **Initiative 5**      <Title>

Description: <>

EPP Number:

Status:            <Completed, Substantially Completed, Deferred, Delayed, Cancelled, or On-going>

Funding:          <Funded, Not Funded, or Partially Funded>

(Copy and paste the above format here to describe additional IT Initiatives.)

## SECTION 3: ADDITIONAL INFORMATION - OPTIONAL

Other types of information that your agency may wish to report as accomplishments or challenges related to achieving the Goals, Objectives, and Initiatives outlined in your 2010 IT plan and 2011 IT plan update.