Your personal assistant for government.
What is Gov2Go?

• A personal assistant for government that delivers essential, individually-curated services to citizens quickly and easily via the devices they use today
• A secure, independent technology layer that communicates seamlessly across existing government IT silos
• A proven low-cost, low-risk solution that frees up government to pursue other mission critical IT initiatives
• A flexible, future-ready platform that will evolve to support the technologies of tomorrow
• Multiple services currently being offered in CO, NE and AR
Soon to arrive:
Gov2Go – National

• A national platform that will allow for greater reach, more services, and more know-how that will generate services, features, and functionality that states can immediately leverage
• Turnkey, enterprise, future-ready, and modern – not outdated or old-school, not another stovepipe
• Citizen-centric – built by NIC, the people who know the most about what citizens need from government
• Universal & ubiquitous – national availability, accessible to all
• Leveraging existing services and datasets, providing another delivery channel for key content citizens need and want
Gov2Go - Montana

- When Gov2Go National launches later this month, a live instance for all 50 states will be immediately available.
- Services such as Amber Alerts, Voter Information, and access to Your Pass Now will be services available to citizens in states that do not have customized integrations in Gov2Go.
- Montana Interactive will be conducting significant outreach throughout the remainder of 2017 and all of 2018 to continue to educate agencies about Gov2Go and to identify services key for integration to expand the Gov2Go – MT platform.
Services Available

• This is an example of a service list that could be available to a citizen just logging into Gov2Go – MT

• It includes examples of services that will be available as soon as Gov2G – National launches. These services are able to be offered by leveraging existing, readily available services and datasets.

• This list also includes examples of customized services that could be available in Gov2Go – MT by leveraging Montana specific services and datasets.

• The citizen simply selects the services he or she wishes to include in their instance of Gov2Go – MT and off they go.
Gov2Go in action

The following screen shots illustrate an example of a citizen signing up to complete a boat registration online for the first time in Gov2Go.
The citizen enters applicable information about the vessel/vehicle including the plate number and date of registration (not shown here)...
Gov2Go confirms that the information has been entered and informs the citizen that an entry has been created within their timeline.

The citizen will be reminded to renew their vehicle when it comes due the following year.
One year later...

Gov2Go reminds the citizen that their vehicle renewal is due. The citizen simply clicks the “Renew Now” button to proceed...
Gov2Go presents the citizen with a list of all items in their timeline.

Those that are due are highlighted in red with a “Take Action” option listed.
Clicking the “Take Action” option prompts a pay now option to appear...
Gov2Go summarizes the key information associated with the transaction including:

- Vehicle Owner
- Date
- Price of renewal
- Additional Information outlining the electronic processing fees
- Overall total due
Security Matters!

Gov2Go has multiple layers of security to protect both personal and payment as well as information associated with their transaction.

Citizens can enter a password or use the more advanced security features on their phone such as “Touch ID”.

![Password Entry Screen](image)
Select a Payment Method

Gov2Go allows citizens to store multiple payment methods. The citizen simply selects the desired payment option they wish to utilize and then proceeds with payment.
Gov2Go confirms that the citizen has successfully made a payment.

All payments are made through the MI/NIC payment processor currently used today for all MI developed eGovernment services.
Timeline Confirmation

Gov2Go reflects the successful payment in the citizen’s timeline.
Other Features of Gov2Go

Gov2Go offers citizens with full management over their Gov2Go experience. It allows them to:

- Change their Gov2Go password used for confirmation
- Utilize the “Forgot Password” option if they forget their Gov2Go password
- Add, edit and delete payment methods using the “Manage Payment Methods” option
- Update their location information
- As well as other options specific to their Gov2Go services.
View a List of Payments

Gov2Go presents the citizen with a list of payment made within Gov2Go...
View a Specific Payment

The citizen simply clicks on the desired payment to see the details associated with each.
Gov2Go – MT
Customized Options

With customized integrations, Gov2Go – MT can provide citizens with information and services specific to Montana.

Here is an example of notifications that Montana could send to citizens who hunt and/or fish.
Targeted Notifications

Gov2Go can deliver targeted information to citizens on matters that the citizen deems important.

In this example, a citizen receives a notice that they were successful in an Elk Drawing and that a specific Hunting Season has arrived!
Citizen Focused!

Gov2Go not only delivers notifications to citizens but also allows them to purchase necessary and/or related items.
Gov2Go Makes Sense for both Government and Citizens

Your personal assistant for government.
Why Gov2Go Makes Sense for Government?

• Gov2Go is an easy-to-adopt platform that is future-ready. It delivers essential government services to citizens on any connected device they want to use.

• Gov2Go helps governments fulfill their citizens’ desire for interactions that are quick, easy, and stress-free — all at minimal cost and low risk.

• By deploying an independent technology layer that resides atop existing IT silos, Gov2Go transparently aggregates curated information and services for secure, on-demand delivery to individual citizens.

• Gov2Go is a unique solution that addresses a critical government need and still allows decision-makers to pursue other strategic IT initiatives.
Why Gov2Go Makes Sense for Citizens?

• Gov2Go saves citizens the trouble of sorting out the who, what, and why of their required interactions.

• Gov2Go provides a logical and intuitive user interface that is easy for citizens to use at home or on the go.

• Gov2Go finds, reminds, tracks, and transacts so that citizens can take care of their required government interactions without confusion, frustration, and worry.

• The result of years of listening to how people feel about their interactions with government, Gov2Go simplifies how government information is presented to them, reducing their confusion, anxiety and stress.
Your personal assistant for government.

Questions?

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