State of Montana Project Management Advisory Workgroup

MPATH Program Overview

June 22, 2017
Agenda Items

• Introductions
• What is Medicaid
• What is Modularity
• MPATH Overview
• MPATH Program versus MPATH Module Projects
• LFC Reporting Approach
• Q&A
What is Medicaid?

Medicaid is a program created by the federal government, but administered by the state, to provide payment for medical services for low-income citizens. People qualify for Medicaid by meeting federal income and asset standards and by fitting into a specified eligibility.

Program Details:
• Program started in 1965
• Current vendor since 1985 (32 years)
• Spends over $1.1B annually
• Currently serves ~250,000 MT Citizens covered
• ~ 15,000 Providers
• ~ 11 Million claims processed annually
What is Modularity?

- It changes the way that State’s procure and that CMS provides funding for MMIS system replacements
- CMS requires states to adopt a modular procurement and implementation approach
- CMS requires states to minimize customization
- CMS will no longer allow State’s to award a single contract to one vendor to implement the entire scope of an MMIS system replacement
- Modularity promotes best of breed solutions and services provided by many vendors
- CMS will certify each module implementation following implementation
What is MPATH?

Montana Program for Automating and Transforming Healthcare

The MPATH Program is a series of projects to implement modules and services to replace the State’s aging legacy Medicaid Management Information System (MMIS). DPHHS will obtain discrete modules that support the Department’s business needs, project guiding principles, and align with the CMS Final Rule for Mechanized Claims Processing and Information Retrieval Systems as described in 42 CFR 433.111.
MPATH Modules

Modularity Foundation Group:
• Systems Integration Services

Modularity Initiation Group:
• Provider Services (Enrollment, Re-validation, and Maintenance)
• Enterprise Data Warehouse
• Data Analytics Services and Tools
• Financial Support Services

Modularity Core Group:
• Claims Processing and Management Services
• Care Management Services
• Customer Care Services

Modularity Transition Group:
• Pharmacy Support Services
Future MPATH Modularity Blueprint

Montana Program for Automating and Transforming Healthcare
MPATH Timeline

Montana Program for Automating and Transforming Healthcare
Program versus Project

- **MPATH Program Management**
  - **MPATH Project Management Office**
    - Organize, Coordinate, Monitor, Communicate, and Direct Program Activities
  - Monitor and maintain the Integrated Master Schedule
    - Milestones, Integration Points, Implementation Dates, Key Deliverables, etc.
  - Enterprise Risk & Issue Management
  - Project Integration
  - Governance (technical and program)
    - Stakeholders (program/functional)
    - Enterprise Architecture (technical)
  - Oversight (Internal & External)
    - Executive Stakeholders
    - IV&V
    - LFC
    - CIO
  - Program Level Status
  - Staffing
    - Department Staffing and Resource Allocation across module implementations

Montana Program for Automating and Transforming Healthcare
Program versus Project

- Project Management (Module)
  - Contract Management
  - Scope Management
    • Base vs. Module Specific
  - Work Plan
  - Status Reporting
  - Issue & Risk Management
  - Project Metrics
    • Day-to-Day Operational
    • LFC
  - Stakeholder Management
    • SME community
- Staffing
  • Dedicated PM & BA for each project
LFC Reporting

- **MPATH Program Level Reporting**
  - Total Planned Expenditures
  - Actual Expenditures
  - Program Level IV&V Status Reporting
  - Department Program Level Status Reporting
  - Integrated Master Schedule
    - No LFC Metrics will be reported at the MPATAH Program level.

- **MPATH Module Level Reporting**
  - Contract level reporting
  - Separate set of metrics for each major implementation within the module scope
  - Each Contractor will provide all LFC Metrics specific to the module scope
Contract Information

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### GENERAL PROJECT INFORMATION

**Title**: MPATH - Program Level Report

**Agency**: HHS

**Funded By**: Planning

**Project Manager**: Dalton, Mary

**Planned Value**: $0

**Earned Value**: $0

**Cost Variance**: $0

**Schedule Variance**: $0

**Rebaselined Date**: 3/6/2018

**CPI**: 1.00

**SPI**: 1.00

### DESCRIPTION

The Department of Public Health and Human Services (DPHHS) has initiated the Montana Program for Automating and Transforming Healthcare (MPATH) to procure software and services to replace the State’s aging legacy Medicaid Management Information System (MMIS).

DPHHS will acquire discrete modules that align with the Final Rule for Mechanized Claims Processing and Information Retrieval Systems as described in 42 CFR 433.111, and successfully meet the goals and business needs identified by DPHHS during the modularity planning process.

### PROJECT OBJECTIVES

The MPATH modularity blueprint includes the following modules: Systems Integration Services, Provider Services, Enterprise Data Warehouse Services, Data Analytics Services, Financial Support Services, Claims Processing and Management Services, Care Management Services, Customer Care Services, and Pharmacy Support Services. DPHHS will be developing and releasing RFP’s related to these modules over the next two years.

### HHS - MPATH - Systems Integration Services

**Description**: Montana Program for Automating and Transforming Healthcare (MPATH) includes the Systems Integration Services (SI) module. The SI Service module encompasses integration and interoperability services, data management between modules, shared database services, and web service transactions.

### Agency Comments


The Actual Start Date and the Total Project Funding will be updated when the Systems Integration Services vendor is selected and the contract is signed.