



**State of Montana
Governor's Office**

**2012 Agency Biennial IT Report
Fiscal Year 2011-2012**

August 2012

TABLE OF CONTENTS

EXECUTIVE SUMMARY1
SECTION 1: AGENCY IT PLAN ACCOMPLISHMENTS – GOALS & OBJECTIVES2
SECTION 2: IT INITIATIVES STATUS UPDATES.....4
SECTION 3: ADDITIONAL INFORMATION - OPTIONAL5

EXECUTIVE SUMMARY

The Governor's Office continues to utilize its constituent contact tracking application (Objective 1-1) as deployed and currently has no plans for further development or enhancements.

The Governor's Office has developed in-house applications to expedite and enhance the budget preparation process (Objective 2-1). This is an on-going effort.

The Montana Means Business web portal (Objective 3-1) is fully deployed and functional. Hosting for the application has been transferred to the third-party developer.

Ownership/administration of the BEAR (Objective 3-2) project has been transferred to DOC and DLI.

The Governor's Office had no IT Initiatives in its 2010 IT Plan.

Initiative Status	Total	Fully Funded	Unfunded	Partially Funded
Completed	0			
Substantially Completed	0			
Deferred	0			
Delayed	0			
Cancelled	0			
Remain on-going by design	0			

SECTION 1: AGENCY IT PLAN ACCOMPLISHMENTS – GOALS & OBJECTIVES

Goal Number 1:

IT Goal 1 Manage constituent contacts to the office of the Governor in a timely and efficient manner.

Description: Provide a portal for constituent contact to the office of the Governor, a method to distribute constituent contacts to other state agencies as appropriate and a database to maintain records of all constituent contacts, referrals and responses.

Benefits: Provides constituents a means of direct contact to the office of the Governor. Provides GOV staff a means to efficiently manage constituent contacts. Provides state agencies a means of responding to constituent contacts forwarded by GOV.

<Which state strategic goal(s) and/or objective(s) does your goal address?> Strives to meet customer expectations for reliable and timely delivery of quality services and information. Also supports State IT Strategic Plan goal #5 – Improve Government Services

Supporting Objective/Action

Objective 1-1 Constituent contact tracking software application – ConTrack.

Accomplishments: Application remains in production

Status: 100% complete; On-going

Goal Number 2:

IT Goal 2 Ongoing effective budget preparation.

Description: Improve service and product delivery to state agencies.

Benefits: Streamline processes for budget development, monitoring and oversight.

<Which state strategic goal(s) and/or objective(s) does your goal address?> Manage and use IT resources efficiently. Also supports State IT Strategic Plan goal #5 – Improve Government Services.

Supporting Objective/Action

Objective 2-1 Streamline budget change document processing.

Accomplishments: in-house development of applications for fiscal note preparation and analysis.

Status: 100% complete; On-going

Goal Number 3:

IT Goal 3 Utilize IT resources to make it easier for local entities such as local Economic Development organizations, individuals, or companies to expand a business, relocate a business, or start a business in Montana.

Description: Use available technology to enable to office to take a proactive role to ensure that Montana

has the flexibility and resources to be an effective competitor in the changing global marketplace.

Benefits: Economic development and business and jobs growth in the state.

<Which state strategic goal(s) and/or objective(s) does your goal address?> Promote and use information technology to enable customers to prosper in the global economy. Also supports State IT Strategic Plan goal #1 – Create quality jobs and a favorable business climate.

Supporting Objective/Action

Objective 3-1 **Montana Means Business web portal: A fully functional, customized geospatial web application (internet browser based) for the search, discovery, and delivery of relevant information (marketing, demographic, property) necessary to improve Montana-centric business decisions for multiple end users. It will provide a set of functional tools (graphic user interface) for the query of integrated geospatial web services to provide relevant location intelligence necessary to promote economic development activity in the State of Montana. Montana Means Business will be based upon a geospatial Service Oriented Architecture (SOA) and leverage web service functionality to provide relevant location-based intelligence to the end user.**

Accomplishments: Developed by third-party contractor and currently hosted by same contractor on their equipment.

Status: 100% complete; On-going

Objective 3-2 **BEAR – Statewide Business Expansion and Retention - Provision of Executive Pulse software and software maintenance for the state, all counties, and local economic development organizations. This software allows users to conduct expansion and retention surveys of all business sectors and immediately determine red-flag issues and problems that impede or assist economic development in a specific locale.**

Accomplishments: Ownership of the BEAR project has been transferred to DOC & DLI. GOED no longer has program responsibility other than assisting with funding of database.

Status: 100% complete; On-going

SECTION 2: IT INITIATIVES STATUS UPDATES

No It Initiatives

SECTION 3: ADDITIONAL INFORMATION - OPTIONAL

Other types of information that your agency may wish to report as accomplishments or challenges related to achieving the Goals, Objectives, and Initiatives outlined in your 2010 IT plan and 2011 IT plan update.