



STATE OF MONTANA
DEPARTMENT OF ADMINISTRATION
STATE INFORMATION TECHNOLOGY SERVICES DIVISION



Steve Bullock
Governor

ITMC Council Business Meeting
February 4, 2015
8:30 am – 10:30 am
Metcalf Building, room 111

Meeting Chairperson

Larry Krause, Department of Commerce

Attendees

Stuart Fuller	Department of Public Health and Human Services
Tim Bottenfield	Department of Revenue
Mike Bousliman	Department of Transportation
Joe Chapman	Department of Justice
Dan Chelini	Department of Environmental Quality
Mark Van Alstyne	Department of Fish, Wildlife, and Parks
Carol Schopfer	State Information Technology Services Division
Jim Gietzen	Office of Public Instruction
John Daugherty	Department of Corrections
Rick Bush	Department of Administration
Lisa Mader	Department of Judicial
Rick Bush	Teacher's Retirement

Guests

Jody Troupe, Mary Gilbert, Matt Pugh, Mathew Hosking, Sean Rivera, Tyler Weingartner, Andy Metroka, Christie McDowell, Syed Admed, Arnie Valenzuela, K Farley, Jeff Hill, Bret Collard, David Bancroft, Don Taylor, Chris Bacon

Real Time Communication (online)

Peder Cannon, Edwina Morrison, Erika Biliot, Chris Gleason, Dale Gow, Michael Jares, Dave Johnson, Kathleen Berg, Cyndie Lockett, Darrin McLean, Dave Nagel, Tammy Peterson, Stacy Ripple, Jerry Steinmetz, Sue Leferink, Michael Sweeney, David Swenson, Tammy Stuart, Dawn Temple, Dustin Temple, Irv Vavruska, Jerry Kozak, Kyle Belcher, Maris Cundith, Math Pugh, Wes Old Coyote, Anne Kane, Lisa Vasa, Sky Foster, James Thomas, Jim Newhall, Ed Glenn

SITSD Attendees

Lynne Pizzini, Cheryl Pesta, Matthew Hosking, Tyler Weingartner, Tom Murphy, Audrey Hinman, Dave Carlson, Jerry Marks, Lesli Brassfield, Matt Van Syckle, Larry Sheldon, Brett Boutin.

I. Welcome and Introductions – Larry Krause, Chair

January minutes approved.

II. State CIO Update – Ron Baldwin

January 21 Outage/ Top Five

➤ *Outage:*

- The failure of our storage system- even with a triple redundancy we still had failure. We worked with NetApp to reconfigure those controllers and worked with Matt Van Sickle with Instrumental. Our Exchange server got hit the hardest; we had trouble getting this back up due to 57 data bases for our Outlook Exchange system.
- Lynne Pizzini: Used ISIRT and followed procedure
- Ron Baldwin: Communication is so vital; we called as many CIOs, IT managers and also key staff. We have this call-down tool called Notify and it is a reverse 911 and we are looking to start using this.
- MINE – personal information needs to be updated for agency CIOs for phone numbers i.e. work, home, cell, home, work, and personal email too.

➤ *Roundtable:*

- CIO State Agency discovered about impacts of budget cuts
- HB2- requests budget reduced from \$11.6 million to 3 million looking at increases from last biennium and running scenarios to see what we can cut. Will meet on Friday to discuss with agency CIOs and financial counterparts. These budgets will cascade into agency budget
- There are risks
- Mission critical services
- There will be a meeting with the subcommittee on Tuesday

➤ *ECM Pilot:*

- *Matt Hosking will discuss this further.*

➤ *Enterprise Security Program:*

- Enterprise Security Program has been filled, Joe Frohlich is moving over from Ravalli County.

➤ *Service Catalog Update:*

- Putting together requirements and putting together information for the service catalog.

➤ *IT Infrastructure Plan:*

- 5 year plan for our network server storage, hopefully will be put together in the next couple months.

III. ECM Pilot (Matt Hosking)

- Observations/Concerns/Feedback-Roundtable discussion
- 5 Sprints- on 3- scheduled to be completed end of March, 2 months to evaluate and determination in maybe send out to ITMC from Matt Hosking
- In a week we will be going into fourth Sprint.
- We are looking for other agencies that are wanting more of this system

IV. Mobile Device (Jerry Marks)

- Observations/Concerns/Feedback- Roundtable discussion
- 1,297 exchange mailboxes with active sync some with multiple devices
- Close to have a terms and conditions signed; 22 pages long explaining how we are going to

work with our vendor

- We are purchasing this through SHI, but the actual vendor is Airwatch
- We are hoping to have this signed by February 13; once this is completed we can start our purchase orders. We are hoping to have this complete by February 20.
- We hope to start a pilot on April 1 working with DOA, MDT, and DOR
- Much like Active Directory-for BYOD- and store devices

V. Office 365 Update (Jerry Marks)

- Observations/Concerns/Feedback- Roundtable discussion
- Directory sync port of SP 2013 environment, will look at realistic time
- End date is 7/1 to have policy developed
- We have our directory synced up to G tenant space. Now we can move forward.

VI. Website DNN conversion Lessons Learned(Lesli Brassfield)

- Observations/Concerns/Feedback- Roundtable discussion
- Transitioned public facing site from Sharp Content to DNN
- We we had to move content and documents
- Working on resolving the broken links

VII. 2015 Information Technology Legislation(Tammy Lavigne)

- Observation/Concerns/Feedback-Roundtable discussion
- No activity on Share Point
- HB10-Long Range Information Technology up on February 9
- HB14-Broadband
- LC319-Provide Broadband Development there is no draft yet
- LC399-Generally Revise Internet Laws there is no draft yet
- HB123-General Public Laws- past state administration, waiting to go to house floor
- HB231-Revise Information Technology Laws
- HB288-To repeal the law of transferring IT resources

VIII. IT Inventory- Agency Data Collection(Larry Krause)

- Observation/Concerns/Feedback-Roundtable discussion
- Too much detail due to server names
- Will email link to SP ITMC site

IX. Varonis(Larry Krause)

- Observation/Concerns/Feedback-Roundtable discussion

X. Recruitment and Retention Phase 1(Tim Buttenfield)

- Observation/Concerns/Feedback-Roundtable discussion
- Randy McKay apprenticeship program. They are working with Helena College.

XI. EA Resller(Matt Hoskins)

- Observation/Concerns/Feedback-Roundtable discussion
- Finding a new partner for ITSD Microsoft needs

XII. Taleo(Ty Weingartner)

- (<https://mine.mt.gov/personnel/somrsdocs.mcpX>).
- Technical resources page on the website

Adjournment: 9:53 a.m.

Next Meeting:

Date: March 5, 2015

Time: 8:30 a.m. -10:30 a.m.

Location: Metcalf Building, room 111 (**was noted that all meetings February through May will be in the Metcalf Building, room 111**)

Minutes Submitted: February 13, 2015 by Hannah Subry