

## **EITFW IT Investment Survey Results**

### **Top Project Types:**

Modernization  
Integration  
Enhancements  
Migration to a new or alternate system  
Data Quality Improvement  
Automation

### **Top Benefits:**

Improved Business Outcomes (define or provide examples)  
Improved Customer Service (provide examples)

### **Other Business Improvements**

Job duty and workflow improvements  
Quality and accuracy of data  
Accessibility  
Automated and streamlined workflows  
Increased productivity  
Data sharing across agencies.