Agency Information Technology Plan

Agency

Public Service Commission

Mission

The Public Service Commission's (PSC) mission is to fairly balance the long-term interests of Montana utility and transportation companies and the customers they serve. PSC IT will provide eService and ensure information relating to dockets and PSC operations is utilized in a secure and complete manner.

	Agency Goal/Objective	State Strategic Plan Goal/Objective Reference
Goal One:	Stabilize and improve EDDI (Electronic Database for Docket Information)	1.1 - 1.4, 2.1 - 2.5, 3.1, 3.2, 4.1 - 4.4, 5.1, 5.2, 5.5
Objective One:	Improve staff productivity by providing a stable, effective work environment	1.1 - 1.4, 2.1 - 2.5, 3.1, 3.2, 4.1, 4.4, 5.1, 5.2
Objective Two:	Improve the experience of regulated utilities using the EDDI system	2.1 - 2.5, 3.1, 3.2, 4.1, 4.2, 5.1, 5.2, 5.5
Objective Three:	Improve the experience of the public attempting to interact with the PSC through the EDDI system	1.2, 2.1 - 2.5, 3.1, 3.2, 4.1, 4.3, 5.1, 5.2, 5.5
Objective Four:		
Objective Five:		

☐ Add Goal

Link to Agency Goals and Objectives

http://psc.mt.gov/Portals/125/Documents/Docs/Goals%20and%20Measurable%20Objectives.pdf

Information Technology Resources and Capabilities

Information Technology Resources

Summary of information technology resources:

Bureau / Unit Name	Number of FTE	Primary Function / Mission
Public Service Commission IT Department	1	Support and Maintain PSC Users and IT Infrastructure

☐ Add Resource

Information Technology Capabilities

Summary of Systems:

☑ I have reviewed all of my agency's systems in Assurance CM and certify that it is accurate.

Summary of Hardware:

Total Number of Appliances (Devices designed for internet access and specialized business use, but without capabilities of a fully-equipped server. Can be physical or virtual. Include all chassis, tape systems, firewalls, switches, KVM's, and USB anywhere devices.)

6

Total Number of Physical Servers (Include physical servers used for virtualization. Do not include equipment hosted by SITSD.)

2

Total Number of Virtualized Servers (Do not include equipment hosted by SITSD.)

Total Usable Storage Space (SANs and NASs. Do not include storage hosted by SITSD.)

3TB

Device Type (Including, but not limited to desktops, laptops, mobile devices, printers, cameras, etc.)	Quantity	Estimated Replacement Value
Laptops/Tablets	34	27000

Desktops	22	7000
Printers	6	15000
Cameras	4	1750
Mobile Phones	6	2750
Mobile Modems	3	200

Information Technology Projects

Project Name
N/A

Division

Project / Program purpose and objectives

State Strategic Plan Goal/Objective Reference

Estimated start date

Estimated delivery date

Estimated cost

HB 10 Request
No

Funding Source 1   **Funding Source 1 Amount**

Funding Source 2   **Funding Source 2 Amount**

Funding Source 3   **Funding Source 3 Amount**

Annual costs upon completion

Status of the project as of March 31, even numbered years. Indicate % completed and status of funds expended.

☐ Add Project

Agency Contact Information

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