



DEPARTMENT OF JUSTICE

**AGENCY INFORMATION
TECHNOLOGY PLAN**



2018



Table of Contents



Mission, Goals, and Objectives: 3

Resources and Capabilities: 11

 Information Technology Resources: 11

 Information Technology Capabilities: 11

Projects: 19

Contact Information: 22



Mission, Goals, and Objectives

Agency information technology mission, goals, and objectives. ([2-17-524\(1\)\(a\)\(b\)](#), [MCA](#))

Mission	Work collaboratively with our customers to deliver, maintain, and protect DOJ Information Technology solutions which are cost effective, timely, innovative, integrated, secure, and in compliance with FBI CJIS Security Policy.
---------	---

			Strategic Plan Goal/Objective Reference	Agency Goal/Objective Reference
Goal 1:	Deliver Value Added Information Technology (IT) solutions	With the swift evolution of Information Technology, we find ourselves in a position of determining the most efficient way to overcome the limitations of aging systems while building out infrastructure that optimizes DOJ operations and delivers public safety apps and services that assist the citizens of Montana.	Goal 3 & 4 Objectives 3.1, 3.3, 4.3, & 4.6	DOJ has one goal: "Promote public policy that is in the best interests of the citizens we serve." DOJ has four objectives: Reduce prescription drug abuse, reduce drunk & drugged driving, expand services in the Office of Consumer Protection, and prevent the physical and sexual abuse of children.
Objective 1.1	Meet business needs for new, replacement, and upgraded systems	Continue to improve JITSD's ability to offer emerging technology-enabled services while leveraging statewide economies of scale to bring DOJ divisions the best-suited services the IT market has to offer, and to capitalize readily on IT innovation.	Objective 3.1	Not applicable.

AGENCY INFORMATION TECHNOLOGY PLAN

Objective 1.2	Continue to expand electronic content management	Planning underway to image, index, and store documentation required to issue Real ID driver's licenses and identification cards in Driver Services Stations across Montana. Additionally, DOJ is applying ECM functionality to criminal records, investigative and legal case files, as well as financial accounting functions to improve availability and timeliness of access to that information to authorized users.	Objective 4.6	Not applicable.
Objective 1.3	Expand and maintain eGovernment (eGov) Services	DOJ Motor Vehicle Division possesses the most eGov services in State government. Continued upgrade of existing services, and the addition of new services based on customer demand is a priority to provide simple and efficient online services for citizens doing business with the DOJ.	Objective 3.1	Not applicable.
Objective 1.4	Build and leverage partnerships	DOJ is committed to establishing and maintaining communications with members of the public and with state and local governments to share information and technologies, to avoid duplication of effort, and take advantage of developing tools, best practices, and methodologies to improve DOJ business processes.	Objective 1.1	Not applicable.

Strategic Plan
Goal/Objective
Reference

Agency
Goal/Objective
Reference

AGENCY INFORMATION TECHNOLOGY PLAN

Goal 2:	Modernize and Optimize infrastructure	DOJ will pursue modernization of systems through assessment of current systems and our ability to meet current and future needs through development of information sharing standards, and maintenance of legacy systems.	Goal 3 Objective 3.1	DOJ has one goal: "Promote public policy that is in the best interests of the citizens we serve."
Objective 2.1	Standardize, Consolidate and Integrate	DOJ maintains modernized, secure, scalable IT infrastructure required to accomplish our mission. Through careful, prudent processes DOJ will ensure all systems are standardized to a level acceptable by each system's unique requirements.	Objective 3.3	Not applicable.
Objective 2.2	Develop information sharing standards, protocols, policies, and exchanges	Leverage IT to build and grow connections among people from different organizations, interests and disciplines.	Objective 3.3	Not applicable.
Objective 2.3	Maintain and track current systems	DOJ relies on various IT systems to manage our day to day operations, which subjects us to inherent costs and risks associated with maintaining, upgrading, replacing and changing these systems. By having a thorough hardware and software asset assessment, JITSD will be much nimbler in allocating resources for IT infrastructure. With accurate tracking, hardware and software upgrades, software license purchases and asset obsolescence can be forecast more accurately for future requirements.	Objective 3.1 & 3.3	Not applicable.

AGENCY INFORMATION TECHNOLOGY PLAN

		Strategic Plan Goal/Objective Reference	Strategic Plan Goal/Objective Reference	Agency Goal/Objective Reference
Goal 3:	Strengthen management of IT	By leveraging effective program leadership, DOJ will be better positioned to bring good IT projects to fruition, both extending our existing capabilities while modernizing legacy systems thus reducing our operational spending.	Goal 3 & 4 Objective 4.5	DOJ has one goal: "Promote public policy that is in the best interests of the citizens we serve."
Objective 3.1	Attract and retain a skilled IT workforce	Endorse and support best management practices that encourage IT employee development, productivity and integrity to ensure retention of valuable state human resources and experience. Improve targeted recruitment with innovative practices that separate DOJ from our talent competitors with new and effective recruiting strategies. Encourage and support professional development, and talent/performance management while providing a welcoming work environment focused on DOJ's public safety mission.	Objective 4.2	Not applicable.
Objective 3.2	Increase internal and external collaboration	Continue to maintain two-way communication within JITSD, and with external stakeholders/customers through effective strategies aimed at obtaining as much staff feedback as possible and making it easy for customers to provide feedback. Develop a healthy working relationship with SITSD staff and collaborate in communicating each	Objective 3.1	Not applicable.

AGENCY INFORMATION TECHNOLOGY PLAN

		agency's IT requirements, restrictions, and needs in a way that best benefits the agencies, our customers and taxpayers.		
Objective 3.3	Improve process discipline	Expert project management and staff/customer involvement in continuous process improvement will take innovative ideas and move those to state of the art solutions. These improvements in IT service delivery improve DOJ's ability to plan, develop, and deliver IT projects that meet the mission needs on time and within budget. Improving business and technology processes, along with automation, creates efficiencies.	Objective 4.5	Not applicable.
Objective 3.4	Optimize system and project portfolio management	JITSD will establish models of IT service management, project management and system development life cycle that will be used to provide productive frameworks and best practices for improving enterprise IT efforts.	Objective 3.1	Not applicable.

Strategic Plan
Goal/Objective
Reference

Agency
Goal/Objective
Reference

Goal 4:	Strengthen DOJ Information Security Posture	Technological progress makes security a fast-moving target, with new and more sophisticated threats constantly emerging. While there is no magic shield to protect data, well-established, layered, effective measures improve security posture, block many threats outright, minimize others and	Objectives 1.1, 1.4., 1.5	DOJ has one goal: "Promote public policy that is in the best interests of the citizens we serve."
---------	---	---	---------------------------	---

AGENCY INFORMATION TECHNOLOGY PLAN

		<p>make attacks far more difficult for criminals to execute. JITSD has embarked on an aggressive security intelligence posture. Training of employees, patching systems, deploying internal network security monitoring systems and using data to look for anomalies provides additional layers of security within the DOJ infrastructure. JITSD now gets threat intelligence from its federal partners through vigorous participation in information sharing groups. This information is deployed across DOJ security monitoring systems for a faster response time to security events.</p>		
Objective 4.1	Assure trusted and resilient systems and information	<p>The DOJ Information Security Program requires a committed investment in people, training, processes, and technology to provide Information Assurance and an adequate network defense for our mission critical systems and data. Our ability to achieve strategic goals is contingent on our ability to capture, process, manage, analyze, and share information in a timely and secure manner. To meet mission investigative and information sharing requirements, DOJ requires connectivity to the Internet, other DOJ components, and multiple levels of government. This connectivity level increases the exposure of our</p>	Objective 1.1	Not applicable.

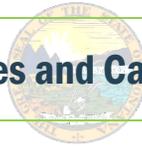
AGENCY INFORMATION TECHNOLOGY PLAN

		<p>systems to disruption from cyber threats and attacks. In addition to personnel security system enhancements, DOJ will guard against these threats by investing in technical monitoring and detection tools on all DOJ networks and systems. These investments will help guard against cyber-attack tactics and techniques to access and steal information. With our law enforcement and national security missions, DOJ and its components have increasingly been targeted for attacks. The use of new technologies will allow us to identify malicious behavior through advanced network monitoring, advanced host-based monitoring, and behavioral-based detection capabilities.</p>		
<p>Objective 4.2</p>	<p>Implement access controls</p>	<p>Access control is an important step toward mitigating DOJ's security risks. Our goal is to implement access control to ensure that each user only has access to the resources necessary to perform their respective tasks, while preventing access to resources that are not relevant to the user. DOJ's security posture focuses on different types of access control: physical access, network access, identity management, web access, remote access, and device or endpoint access control. DOJ achieves this through using</p>	<p>Objective 2.1</p>	<p>Not applicable.</p>

AGENCY INFORMATION TECHNOLOGY PLAN

		three processes: authentication, authorization and audit.		
Objective 4.3	Institutionalize Information Security	JITSD's goal is to create an innovative yet secure digital future. While there is increasing concern about breaches, tough new requirements to protect sensitive data continue to benefit law enforcement's security posture. DOJ, in coordination with local law enforcement agencies, continues to work toward building a formal security program around protection of data, along with assisting local law enforcement agencies to do the same.	Objective 1.4	Not applicable.

Resources and Capabilities



Current information technology resources and capabilities. ([2-17-524\(1\)\(c\)\(d\), MCA](#))

Information Technology Resources:

Summary of information technology resources:

Bureau / Unit Name	Number of FTE	Primary Function / Mission
Admin (includes Security)	5	CIO, Purchasing, Budget, Security
Application Services	18	Application Development and Support
Project Management Office	3	Project Facilitation and Customer Relationship Management
Support Services	20	Network and End User Support

Information Technology Capabilities:

Summary of Systems:

Name	Division	Description / Purpose
1. Adobe Connect	DCI	DCI sections use to provide and track trainings for law enforcement partners and others across Montana.
2. Amber Alert	DCI	Web application that allows DOJ service desk to post amber alerts.
3. Arbitrator	MHP	Panasonic's unified video evidence management system mounted in all MHP patrol cars for mobile video recording.
4. ASAP Inventory Management	JITSD/MHP	Purchase order and inventory management system.
5. Attorney Case Management System (ACMS)	AGO	Case tracking system. Used by DOJ lawyers and support staff to manage DOJ cases.
6. Auto Knowledge and Remote Skills Testing	MVD	System used to conduct knowledge and skills testing of commercial and citizen drivers. Idemia is the vendor.
7. Automated Biometric Identification System (ABIS)	DCI	Electronic fingerprinting system used to process civil applicant and criminal fingerprints.
8. Card Production System	MVD	Driver license and identification card production used in MVD Driver Exam Stations across Montana. Idemia is the vendor.

AGENCY INFORMATION TECHNOLOGY PLAN

9. Combined DNA Index System (CODIS)	FSD	DNA tracking system used by the State Crime Lab.
10. Computerized Criminal History (CCH)	DCI	Repository of Montana criminal history arrest data, fingerprint processing for both civil applicant (jobs) and criminal. Stores court disposition data and correctional status updates. Utilizing the IJIS Broker, the CCH supports out of State and Federal rap sheets, the Sexual and Violent Offender Registry (SVOR), handgun checks (National Instant Criminal Background Check - NICS), name based and fingerprint-based queries.
11. Concealed Weapons Permits System	DCI	Concealed weapons permit repository and user interface application for entry, auditing, and reports on the status of Montana concealed weapons permits. Central location containing Montana's concealed weapons permit information.
12. CrimeNtel	DCI	System interface over Regional Information Sharing Systems (RISS)-net to allow data sharing cases, leads, and other criminal intelligence between fusion centers. Vendor is CI Technologies.
13. Criminal History Online Public Records Search (CHOPRS)	DCI	Montana Interactive (MI) service that provides electronic access to criminal history record information as defined in Section 44-5-301 of the Montana Code Annotated for a fee. This service is limited to Montana's public criminal history information.
14. Criminal History Record System and Sexual or Violent Offender Registry (CHRS/SVOR)	DCI	Oracle Forms and Reports user interface application for the CCH. CHRS/SVOR provides a user interface for DCI criminal records and SVOR staff for fingerprint card entry, disposition maintenance, Interstate Identification Index synchronization, sexual or violent offender registration and access to various reports.
15. Criminal Justice Information Network (CJIN)	DCI	State link to the FBI's National Crime Information Center (NCIC) and the National Law Enforcement Telecommunications System (Nlets), collects, stores and disseminates criminal records and fingerprint information, and addresses homeland security issues.
16. OpenFox® Message Switching system	DCI	System used by CJIN to provide access to a wide variety of city, county, state, and federal criminal justice agency information. Provides a gateway between state law enforcement information and national information systems, such as the NCIC and the Nlets.

AGENCY INFORMATION TECHNOLOGY PLAN

17. Datamaxx Omnix	DCI	CJIN user interface software that connects Criminal Justice Information Network users to the OpenFox message switch.
18. Driver Control System / J900	MVD	Mainframe system hosted by SITSD to run current State driver control system responsible for driver licenses issuance, revocations, reinstatements, sanctioning, and medical certifications.
19. Driver History Search	MVD	MI service for members of the public that hold a Montana Driver's License, users may search for a driving record by entering the appropriate driver license number, name, and date of birth.
20. Driver Practice Exam – Apple Mobile App	MVD	MI application downloaded to a user's Apple device that allows them to take a practice driver test. The test displays 20 random questions and provides a score with the correct and incorrect answers summarized at the end of the test. Users go to the iTunes store and download the free service to their Apple device.
21. End of Life Registry	OCP	MI Service accessible to the public that stores advance directives and allows registered health care providers and customers access to them 24 hours a day, seven days a week. The service also allows health care workers to search for an individual or directly enter the name and access code of their patient to view the directive.
22. Enterprise Search	JITSD	Software application that provides indexing of disparate sources of data and allows for the information to be searched. Hyland is the vendor.
23. ePayments - Roadside Payments	MHP	MI web-based service that allows Montana Highway Patrol Officers to accept electronic payments roadside for citation fines using credit/debit cards through Smart Cop Mobile Forms.
24. FELIX	OVS	Crime Victims Compensation software program developed to process claims submitted to Crime Victim's Compensation Program (CVC). Being replaced with Microsoft Dynamics 365 customer relationship management (CRM) solution.
25. Fleet and Supply Inventory System	JITSD	This system is used by MHP and JITSD to track inventory of computers, cars, supplies.
26. Fusion Core	DCI	Intelligence gathering, processing and dissemination tool built by Microsoft and hosted in DOJ SharePoint.
27. GenTax	GCD	Main system run by Dept. of Revenue that supports gambling operations such as financials, dealer licensing and renewals.

AGENCY INFORMATION TECHNOLOGY PLAN

28. Geographical Information Systems (GIS)	JITSD	DOJ users utilize GIS maps and application data via ArcGIS online. Also supports the Sexual and Violent Offender Registry website.
29. GeoTime	DCI	Geospatial analysis software that allows the visual analysis of events over time. Users view real-time animated playback of data and use automated analysis tools within the software to identify location patterns, connections between events, and trends.
30. HOPE Card	OCP	Protection order system and card production. Allows customers to apply for and obtain a card containing protection order info and offender photograph.
31. IAPro	MHP	Internal affairs investigation program provided by CI Technologies.
32. ID Theft	OCP	JITSD database that tracks people who have had their identity stolen. Victims are issued cards after verification of the theft.
33. ImageNow	JITSD	Enterprise Content Management (ECM) system application used by DOJ staff to capture, manage, store, preserve, and deliver content, data, and documents through simplifying storage, security, version control, process routing, and retention.
34. Integrated Justice Information Sharing (IJIS) Broker	JITSD	IJIS Broker provides the DOJ a Service Oriented Architecture (SOA) with justice-specific connectors and compliance with Global Justice XML Data Model and National Information Exchange Model (NIEM) standards. It enables integration and data sharing with virtually any system by transforming and translating data exchanges.
35. Jama Contour	MVD	Web-based requirements and test management tool used by MVD for Driver Modernization project and other MVD services. Vendor is Jama Software.
36. Justice Access Web Site (JAWS)	JITSD	JITSD application to track computer and system access requests for DOJ users.
37. Justice Court Reporting System (JCRS)	MVD	IJIS Broker exchange that provides workflow and disposition transaction processing between courts and driver control system (eventually MERLIN).
38. Laboratory Information Management System (LIMS)	FSD	Information Management System supporting the State crime lab in Missoula.
39. LEA Crash Conversion	JITSD	C# application that allows for data entry of LEA crash reports to be entered into the SmartCop Mobile Forms database.
40. LiveScan	DCI	Electronic fingerprint scanning devices. Fingerprint capture and transmission for criminal and civil

AGENCY INFORMATION TECHNOLOGY PLAN

		purposes. Approximately 57 units across the state to capture criminal and civil job applicant's information.
41. MakeNote	CSD	Web application used to document employee performance and conduct in real-time, inform and provide feedback, and to be reminded later.
42. Montana Enhanced Registration & Licensing Information Network (MERLIN)	MVD	Integrated Montana Motor Vehicle Division service: financials; motor vehicle title and registration; motor vehicle dealer licensing and inventory; driver records and issuance.
43. Montana Insurance Verification System (MTIVS)	MVD	Web service and customer portal that provides real-time, vehicle insurance verification information. Vendor is MV Solutions.
44. Montana Missing Persons System (MMPS)	DCI	Missing person database and website. Repository of missing persons that is accessed via CJIN and the DOJ web site.
45. Moodle	JITSD	Open source Learning Management System (LMS) used by DOJ users.
46. MT Wanted Records	DCI	MT Wanted Records Oracle Forms and Reports application used by CJIN staff to identify and present CJIN records for auditing.
47. MVD Appointment Scheduling	MVD	Publicly accessible Software as a Service (SaaS) solution hosted by Solutions Thru Software (STS) that allows online scheduling of appointments at MVD Driver Services Stations.
48. NCIC Large Message Download	DCI	Interface application to NCIC to download large messages. Accessed through the OpenFox Message Switch, CJIN staff utilize this application to identify and download large NCIC messages. The system is primarily used by the CJIN Service Desk.
49. Online Driver License Renewal (ODLR)	MVD	MI service that allows public to submit license renewal documents online.
50. OpenFox Message Switch Archival and Retrieval	DCI	CPI application on the OpenFox Message Switch. Application provides access to the OpenFox message switch data to run reports on message history. CPI is the vendor
51. Microsoft System Center Configuration Manager	JITSD	Systems management software that provides automated patch management, software distribution, network access protection, as well as hardware and software inventory.

AGENCY INFORMATION TECHNOLOGY PLAN

52. Microsoft System Center Operations Manager	JITSD	A cross platform monitoring system that utilizes a single interface to show up-to-the minute status, health and performance of DOJ systems.
53. Microsoft System Center Service Manager	JITSD	Centralized system for recording and tracking of incidents, requests, and problems.
54. Oracle Forms and Reports	DCI	User interface application and reporting for CCH, CWPS, and Montana Wanted. Forms and Reports Servers provide web-based client-server applications for all DOJ Forms and Reports: Montana Wanted, CHRS/SVOR, and CWPS
55. OSCAR	OCP	Consumer Fraud Complaint Software program developed to process complaints submitted to Office of Consumer Protection. Being replaced with Microsoft Dynamics 365 customer relationship management (CRM) solution.
56. Security Onion	JITSD	Open source network security monitoring.
57. Sexual Assault Kit Initiative (SAKI)	FSD	Sexual Assault Kit (SAK) Tracking System to inventory, test and track unsubmitted sexual assault kits (SAKs), identify the issues that have created the high number of unsubmitted kits, and facilitate victim-centered policies and procedures in responding to sexual assaults and eliminating unsubmitted SAKs.
58. SharePoint	JITSD	DOJ hosted, web-based collaborative intranet platform.
59. SmartCop	MHP	Montana Highway Patrol mobile solution that provides computer aided dispatch, roadside citation, query of Criminal Justice Information Network, and crash/incident/arrest reporting.
60. SVOR Email Notification	DCI	DOJ Service that allows ePass users to subscribe to an area in Montana and receive email notifications when sexual or violent offenders address is updated for the zip code area they are subscribed too. Emails are sent out Tuesday – Saturday.
61. Sexual and Violent Offender Registry (SVOR) Website	DCI	SVOR is used to track all sexual and violent offenders residing in Montana that have been convicted of a crime that requires registration or that were ordered by a judge to register.
62. Subversion	JITSD	Subversion is the source code repository for JITSD.
63. SVOW Images	DCI	Sex and violent offender mugshot image upload application. Used by SVOR personnel for resizing, uploading, and maintaining mugshot images for sexual and violent offenders.

AGENCY INFORMATION TECHNOLOGY PLAN

64. Temporary Registration Permits (TRP)	MVD	MI application that allows businesses to process and print temporary registrations for drivers to display on their recently purchased vehicles.
65. Trac	MVD/JITSD	MERLIN bug, issue, and enhancement ticket tracking system.
66. Tow Truck	MHP	JITSD application that tracks tow truck company insurance, used by MHP Dispatch to check insurance is current before a truck can be called out.
67. Unitrends	JITSD	Data backup and recovery system.
68. Varonis	JITSD	Internal system used for access and file system auditing on all DOJ file structures.
69. Vehicle History Search	MVD	MI application that allows vehicle searches by the public or State agencies.
70. Vehicle Registration Renewal (VRR)	MVD	MI application that allows citizens and businesses to renew vehicle registrations online.
71. Veteran Designation	MVD	MI application that allows for online submission by qualified veterans to add the word "VETERAN" to the front of their driver license or identification (ID) card.
72. Voice Recording System	MHP	Audio recording software and hardware used by MHP Dispatch.
73. Web Crash	MHP	Web system to allow local law enforcement to upload crash information instead of sending information via physical mail.

Summary of Hardware:

Appliances:

Devices designed for internet access and specialized business use, but without capabilities of a fully-equipped server. Can be physical or virtual. Include all chassis, tape systems, firewalls, switches, KVM's, and USB anywhere devices.

Total Number of Appliances	183
----------------------------	-----

Physical Servers:

Include physical servers that are used for virtualization. Do not include equipment hosted by SITSD.

Total Number of Physical Servers	90
----------------------------------	----

Virtualized Servers:

Do not include equipment hosted by SITSD.

Total Number of Virtualized Servers	290
-------------------------------------	-----

AGENCY INFORMATION TECHNOLOGY PLAN

Storage:

SANs and NASs.

Total Storage Space Available	239,499GB
-------------------------------	-----------

Devices:

Currently in service including, but not limited to desktops, laptops, mobile devices, printers, cameras, etc.

Device Type	Quantity	Estimated Replacement Value
Desktops	825	\$715
Laptops	475	\$1,465
MHP Ruggedized laptops	310	\$5,280
Tablets	17	\$499
Smart Phones	285	\$99
Flip Phones	224	\$10
Printers	870	\$499
Document scanner	45	\$879
Cameras in-car	297	\$5,300
Cameras - facilities	25	\$2,200
Biometric Capture devices	49	\$6,544
UAV - Drones	2	\$2,180

AGENCY INFORMATION TECHNOLOGY PLAN



Agency information technology projects. ([2-17-524\(1\)\(e\)\(f\)\(2\), MCA](#)).

Driver Modernization (DM)		
Motor Vehicle Division		
Project / Program purpose and objectives	<p>DM is the Drivers piece of the Montana Enhanced Registration and Licensing Information Network (MERLIN) system and unifies vehicle & driver customer accounting. When DM (the final phase of MERLIN) completes, driver information and records move from the DOA mainframe to MERLIN database and all driver, vehicle registration, dealer licensing, and accounting transactions will reside in MERLIN. The MERLIN system includes electronic commerce applications through the state Egov portal using Montana Interactive.</p> <p>Montana has more than 1.75 million titled vehicles and MERLIN supports the yearly task of providing titles for 470,000 vehicles, registration of over 1 million vehicles and licenses and ID cards for approximately 200,000 individuals per year.</p>	
Estimated start date	7/14/2014	
Estimated delivery date	12/31/2019	
Estimated cost	\$14,186,963	
Funding source – 1	General Fund	\$1,079,104
Funding source – 2	State Special Revenue	\$1,946,096
Funding source – 3	Capital Projects Fund MCA 17-5-2001 2(a)	\$5,657,890
Annual costs upon completion	\$3,540,370	
Status of the project as of March 31, 2018 . Indicate % completed and status of funds expended.	Project 36% complete Total Expended \$10,442,237.72	
FullCourt Enterprise Data Exchange (FEDEX)		
Division of Criminal Investigation		
Project / Program purpose and objectives	The primary purpose of FEDEX is to maintain a complete and accurate criminal history record in conjunction with the deployment of the FullCourt Enterprise system by the Office of Court Administrator.	

AGENCY INFORMATION TECHNOLOGY PLAN

	<p>The two systems share information regarding court actions with state and local law enforcement and maintain the accuracy, timeliness and completeness of criminal history records.</p> <p>Objectives: Replace two existing batch court data exchanges with real time web services to file dispositions with the Computerized Criminal History System. Construct new exchanges for protection orders, arrest/bench warrants, and no contact orders. As courts transition to FullCourt Enterprise include data exchanges at go-live.</p>	
Estimated start date	8/1/2015	
Estimated delivery date	12/31/2019	
Estimated cost	\$340,000	
Funding source – 1	HB10	\$340,000
Annual costs upon completion	TBD	
Status of the project as of March 31, 2018 . Indicate % completed and status of funds expended.	<p>Project is 1% complete. Project on-hold due to unavailability of MT Office of Court Administrator (OCA) staff who are involved in deployment of their Full Court Enterprise solution to State/City courts.</p> <p>Total Expended: \$15,774</p>	

Computerized Criminal History (CCHv3)		
Division of Criminal Investigation		
Project / Program purpose and objectives	<p>The Computerized Criminal History upgrade is a multi-year, multi-phase project that will improve the timeliness, accuracy, and completeness of criminal justice information. Key highlights:</p> <ul style="list-style-type: none"> - Add enhancements to the CCH - Create an online web portal to expand Montana criminal justice partners' access to criminal record information - Build a new Sexual and Violent Offender Registry (SVOR) - Build a validation system that will assist in completion of criminal records - Perform a comprehensive fingerprint analysis to look for efficiencies and savings 	
Estimated start date	1/1/2018	
Estimated delivery date	3/31/2020	
Estimated cost	\$2,995,662	
Funding source – 1	NCHIP Grant	\$2,021,096

AGENCY INFORMATION TECHNOLOGY PLAN

Funding source – 2	DOJ DCI CRISS criminal background check special revenue	\$750,000
Funding source – 3	State Match	\$224,566
Annual costs upon completion	\$3,540,370	
Status of the project as of March 31, 2018 . Indicate % completed and status of funds expended.	Project 2% complete Total Expended \$38,000	

Contact Information



Agency Director / Administrator

Name	Mike Milburn
Phone Number	444-2026
Email Address	MMilburn@mt.gov
Mailing Address	215 N. Sanders, Helena, MT 59601

Information Technology Contact (CIO / IT Manager)

Name	Butch Huseby
Phone Number	444-3708
Email Address	bhuseby@mt.gov
Mailing Address	302 N. Roberts, Helena, MT 59601

Information Security Manager

Name	Dawn Temple
Phone Number	406-444-2414
Email Address	datemple@mt.gov
Mailing Address	302 N. Roberts, Helena, MT 59601

Alternative accessible formats of this report will be provided upon request. All publishing of this document was done electronically. 0 copies of this document were printed for a total cost of \$0.