

# Agency Information Technology Plan

**Agency**

Department of Justice

**Mission**

The mission of the Department of Justice (DOJ) is to pursue activities and programs that seek to ensure and promote the public interest, safety, and well-being through leadership, advocacy, education, regulation and enforcement. The Mission of the Department of Justice Information Technology Division is to equip the Montana Department of Justice and our public safety partners with essential criminal justice information required to provide services and protect citizens requesting our assistance.

	Agency Goal/Objective	State Strategic Plan Goal/Objective Reference
<b>Goal One:</b>	Protect and preserve the confidentiality and integrity of Department of Justice criminal justice information.	Goal 3 - Cyber-security Enhancements and Strategy (Protect Smart)
<b>Objective One:</b>	Stay informed of and comply with Federal Bureau of Investigation Criminal Justice Information Services Nationwide Security Policy.	Goal 3 - Cyber-security Enhancements and Strategy (Protect Smart)
<b>Objective Two:</b>	Increase the current security team's mastery of cyber-security knowledge.	Goal 3 - Cyber-security Enhancements and Strategy (Protect Smart)
<b>Objective Three:</b>	Continually identify and remedy any infrastructure vulnerabilities or exposures.	Goal 3 - Cyber-security Enhancements and Strategy (Protect Smart)
<b>Objective Four:</b>	Practice effective cyber triage and respond to cyber-security threats in a timely manner.	Goal 3 - Cyber-security Enhancements and Strategy (Protect Smart)
<b>Objective Five:</b>	Recover from cyber-security events in a timely manner.	Goal 3 - Cyber-security Enhancements and Strategy (Protect Smart)

Add Goal

	Agency Goal/Objective	State Strategic Plan Goal/Objective Reference
<b>Goal Two:</b>	Optimize shared services and support inside and outside the Department of Justice whenever possible.	Goal 2 - Optimization of shared services and support (Collaborate Smart)
<b>Objective One:</b>	Automate services wherever possible.	Goal 2 - Optimization of shared services and support (Collaborate Smart)
<b>Objective Two:</b>	Holistically determine what services the Department of Justice can share.	Goal 2 - Optimization of shared services and support (Collaborate Smart)
<b>Objective Three:</b>	Mitigate duplication of solutions.	Goal 2 - Optimization of shared services and support (Collaborate Smart)
<b>Objective Four:</b>	Partner with other IT resources when possible to simplify delivery of services and standardize processes.	Goal 2 - Optimization of shared services and support (Collaborate Smart)
<b>Objective Five:</b>		

Add Goal

	Agency Goal/Objective	State Strategic Plan Goal/Objective Reference
<b>Goal Three:</b>	Work within budgetary boundaries.	Goal 1 - Fiscal Responsibility (Spend Smart)
<b>Objective One:</b>	Work through the DOJ Project Management Office to engage Divisions in IT costs and fiscal decisions.	Goal 1 - Fiscal Responsibility (Spend Smart)
<b>Objective Two:</b>	Oversee all DOJ IT investments to ensure budgets are maintained, on time, and reported accurately when required.	Goal 1 - Fiscal Responsibility (Spend Smart)
<b>Objective Three:</b>	Manage DOJ IT budget objectives to improve efficiency, optimize cost, and maintain accountability.	Goal 1 - Fiscal Responsibility (Spend Smart)
<b>Objective Four:</b>	Work with all DOJ Divisions to guide effective IT decisions that optimize Division budget decisions.	Goal 1 - Fiscal Responsibility (Spend Smart)
<b>Objective Five:</b>		

Add Goal

	Agency Goal/Objective	State Strategic Plan Goal/Objective Reference
<b>Goal Four:</b>	Continue building successful relationships with our DOJ customers, state IT partners, and vendor community through respectful communication that is effective, predictable, reliable and customer-friendly.	Goal 5 - Service First (Business Smart)
<b>Objective One:</b>	Internally promote and practice establishing positive relationships in all communications regarding systems, services, and collaborative IT efforts.	Goal 5 - Service First (Business Smart)
<b>Objective Two:</b>	Focus daily on professional customer service.	Goal 5 - Service First (Business Smart)

**Objective Three:**

Mitigate silos of communication that cause confusion.

Goal 5 - Service First (Business Smart)

**Objective Four:**

Deliver a consistent, professional, and courteous customer service message.

Goal 5 - Service First (Business Smart)

**Objective Five:**

Add Goal

**Link to Agency Goals and Objectives**

<https://dojmt.gov/about/>

**Information Technology Resources and Capabilities**

**Information Technology Resources**

**Summary of information technology resources:**

**Bureau / Unit Name**

**Number of FTE**

**Primary Function / Mission**

Support Services Bureau

21

The SSB is responsible for oversight of all hardware including servers, workstations (desktop, laptop, notebooks, smartphones, etc.), peripherals, networking, infrastructure, and the DOJ IT Service Desk.

Add Resource

Application Services Bureau

18

The ASB is responsible for oversight of all software applications. ASB performs software engineering, development, management of internal and commercial software, as well as all system interfaces from a software perspective.

Add Resource

Information Security Office

4

The ISO is responsible for all information security reviews, enforcement of security policies, review of security posture, and monitoring of all DOJ systems.

Add Resource

Project Management Office

4

The PMO is responsible for implementing project management methodologies to ensure DOJ IT projects align with DOJ and State strategic goals; and deliver what the customer needs as planned, within scope, and on budget.

Add Resource

Administration

3

The administrative staff are responsible for leadership and management of the Division Vision, Mission, Goals, and Objectives as well as all IT financial matters and procurement processes.

Add Resource

**Information Technology Capabilities**

**Summary of Systems:**

I have reviewed all of my agency's systems in Assurance CM and certify that it is accurate.

**Summary of Hardware:**

**Total Number of Appliances** (Devices designed for internet access and specialized business use, but without capabilities of a fully-equipped server. Can be physical or virtual. Include all chassis, tape systems, firewalls, switches, KVM's, and USB anywhere devices.)

189

**Total Number of Physical Servers** (Include physical servers used for virtualization. Do not include equipment hosted by SITSD.)

86

**Total Number of Virtualized Servers** (Do not include equipment hosted by SITSD.)

307

**Total Usable Storage Space** (SANs and NASs. Do not include storage hosted by SITSD.)

780TB

**Device Type** (Including, but not limited to desktops, laptops, mobile devices, printers, cameras, etc.)

**Quantity**

**Estimated Replacement Value**

Desktops

499

\$641

Laptops

579

\$1,780

MHP Ruggedized Laptops	312	\$5,280
Tablets	22	\$1345
Smartphones	285	\$99
Flip Phones	129	\$10
In-Car Routers (CradlePoint)	6	\$2,304
Printers	372	\$499

## Information Technology Projects

### Project Name

Driver Modernization (DM)

### Division

Motor Vehicle Division (MVD)

### Project / Program purpose and objectives

DM is the Drivers piece of the Montana Enhanced Registration and Licensing Information Network (MERLIN) system and unifies vehicle & driver customer accounting. When DM (the final phase of MERLIN) completes, driver information and records move from the DOA mainframe to MERLIN database and all driver, vehicle registration, dealer licensing, and accounting transactions will reside in MERLIN. The MERLIN system includes electronic commerce applications through the state Egov portal using Montana Interactive. Montana has more than 1.75 million titled vehicles and MERLIN supports the yearly task of providing titles for 470,000 vehicles, registration of over 1 million vehicles and licenses and ID cards for approximately 200,000 individuals per year.

### State Strategic Plan Goal/Objective Reference

Goal 2 - Optimization of shared services and support (Collaborate Smart) Objectives 1 thru 5

### Estimated start date

3/31/2012

### Estimated delivery date

11/23/2020

### Estimated cost

\$17,683,320

### HB 10 Request

No

### Funding Source 1

General Fund

### Funding Source 1 Amount

\$1,079,104

### Funding Source 2

State Special Revenue

### Funding Source 2 Amount

\$10,946,326

### Funding Source 3

Capital Projects Fund authorized MCA 17-5-2001 2(a)

### Funding Source 3 Amount

\$5,657,890

### Annual costs upon completion

\$3,540,370

### Status of the project as of March 31, even numbered years. Indicate % completed and status of funds expended.

Project 90% complete Total Expended \$15,686,811

Add Project

### Project Name

FullCourt Enterprise Data Exchange (FEDEX)

### Division

Division of Criminal Investigation

### Project / Program purpose and objectives

The primary purpose of FEDEX is to maintain a complete and accurate criminal history record in conjunction with the deployment of the FullCourt Enterprise system by the Office of Court Administrator. The two systems share information regarding court actions with state and local law enforcement and maintain the accuracy, timeliness and completeness of criminal history records. Objectives: Replace two existing batch court data exchanges with real time web services to file dispositions with the Computerized Criminal History System. Construct new exchanges for protection orders, arrest/bench warrants, and no contact orders. As courts transition to FullCourt Enterprise include data exchanges at go-live.

### State Strategic Plan Goal/Objective Reference

Goal 2 - Optimization of shared services and support (Collaborate Smart); Objectives 1 thru 5

### Estimated start date

6/1/2020

**Estimated delivery date**

4/1/2021

**Estimated cost****HB 10 Request**

Yes

**Funding Source 1**

\$340,000

**Funding Source 1 Amount**

HB10

**Funding Source 2****Funding Source 2 Amount****Funding Source 3****Funding Source 3 Amount****Annual costs upon completion**

TBD

**Status of the project as of March 31, even numbered years. Indicate % completed and status of funds expended.**

Project is 1% complete. Project on-hold due to unavailability of MT Office of Court Administrator (OCA) staff who are involved in deployment of their Full Court Enterprise solution to State/City courts. Total Expended: \$15,774

 Add Project**Project Name**

Computerized Criminal History (CCHv3)

**Division**

Division of Criminal Investigation (DCI)

**Project / Program purpose and objectives**

The Computerized Criminal History upgrade is a multi-year, multi-phase project that will improve the timeliness, accuracy, and completeness of criminal justice information. Key highlights: (1) Add enhancements to the CCH, (2) Create an online web portal to expand Montana criminal justice partners' access to criminal record information, (3) Build a new Sexual and Violent Offender Registry (SVOR)

**State Strategic Plan Goal/Objective Reference**

Goal 2 - Optimization of Shared Services and support (Collaborate Smart); Objectives 1 thru 5

**Estimated start date**

1/1/2018

**Estimated delivery date**

3/31/2020

**Estimated cost**

\$2,995,662

**HB 10 Request**

No

**Funding Source 1**

NCHIP Grant

**Funding Source 1 Amount**

\$2,021,096

**Funding Source 2**

DOJ DCI CRISS criminal background check special revenue

**Funding Source 2 Amount**

\$750,000

**Funding Source 3**

State Match

**Funding Source 3 Amount**

\$224,566

**Annual costs upon completion**

TBD

**Status of the project as of March 31, even numbered years. Indicate % completed and status of funds expended.**

Project 100% complete Total Expended \$2,995,662

 Add Project**Project Name**

Criminal Justice Information Network (CJIN) Message Switch &amp; Client Replacement

**Division**

Division of Criminal Investigation (DCI)

**Project / Program purpose and objectives**

The existing CJIN Switch & Client contract has been in place for 10 years. DCI is purchasing Datamaxx's Cloud Solution for the new CJIN switch and workstation client. High level objectives for this statement of work are: (1) Deploy and confirm connectivity of the Omnixx Enterprise Platform within the Datamaxx Secure Cloud, (2) Deploy the new Omnixx Force client, (3) Connect to National Crime Information Center (NCIC) and The International Justice and Public Safety Network (NIets), (4) Configure MT DOJ Disaster Recovery, and (5) Decommission the existing CJIN environment.

**State Strategic Plan Goal/Objective Reference**

Goal 2 - Optimization of shared services and support; Objectives 1, 2, 3, & 5

**Estimated start date**

5/1/2020

**Estimated delivery date**

9/30/2020

**Estimated cost**

\$578,957

**HB 10 Request**

No

**Funding Source 1**

DOJ DCI CRISS criminal background check special revenue

**Funding Source 1 Amount**

\$578,957

**Funding Source 2****Funding Source 2 Amount****Funding Source 3****Funding Source 3 Amount****Annual costs upon completion**

\$479,339

**Status of the project as of March 31, even numbered years. Indicate % completed and status of funds expended.**

Project slated to start May 1, 2020 Total Expended \$0

Add Project

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