

Information Technology Board (ITB)

Agenda

June 17, 2021

10:00 a.m. to 12:00 p.m.

Zoom Webinar

Members Present

Misty Ann Giles, DOA- Chair
Kevin Gilbertson, State CIO
Jennifer Fielder, PSC

Brian Gootkin, COR
Michael Harris, DOJ
Sean Higginbotham, LGOV Rep

Christi Jacobsen, SOS
Braxton Mitchell, House Rep
Laef Olson, Private Sector Rep

Molly Plummer, SAD
Dale Gow, LEG
Lisa Mader, JUD

Guests

Amy Sassano, GOV
Andy Hanks, SITSD
Annie Murdock, SITSD
Audrey Hinman, SITSD
Bradley Runnion, SITSD
Christie Magill, SITSD
Christie Breland, DOR

Errolyn Lantz, GOB
Fred Sargeson, Tyler Tech
Jason Pekovitch, NIC
Jessica Plunkett, FWP
John McCarthy, DPH
Kari Hahn, SITSD
Kellee English, SOS

Kim Warren, DLI
Lance Wetzel, SITSD
Manuel Soto, DOR
Maryann Costello, SITSD
Mike Bousliman, MDT
Pat Boles, MS
Rawlin Richardson, SITSD

Rian Miller, SITSD
Samantha Mongoven, NIC
Thomas Judge, DPH
Tim Walker, Treinen Asso
Tom Mandera, Peraton
Veronica Lamka, Peraton

Welcome

- (00:00:04) Recording Announcement, CIO Support Staff
- (00:00:57) Chair Remarks, Misty Ann Giles
 - (00:01:02) Introductions and Welcome New Members
 - (00:05:41) Misty Ann Giles made a motion to approve the December 17, 2020 Minutes. Motion carried.
- (00:03:05) State Chief Information Officer (CIO) Report, Kevin Gilbertson
 - (00:03:43) Introductions and Welcome New Members
 - (00:06:39) Information Technology Managers Council (ITMC)
 - (00:09:50) ARPA Contact Center

Business

Standing Reports

- (00:11:08) Project Dashboard Report, Kevin Gilbertson
- (00:14:41) Chief Information Security Officer (CISO) Report, Andy Hanks
 - (00:15:06) Security updates
 - (00:18:56) Montana Information Security Advisory Council (MT-ISAC) Report
- (00:21:04) Chief Financial Officer (CFO) Report, April Grady
 - (00:21:12) HB 10
 - (00:21:44) Fiscal Year End
- (00:22:24) Acting Chief Technology Officer (CTO) Report, Audrey Hinman
 - (00:22:41) Technology updates
 - (00:23:29) Montana Interactive Update
 - (00:23:58) Okta
 - (00:25:12) PayZang
- (00:25:58) Chief Customer Success Officer Report, Rian Miller
 - (00:26:09) Customer Success Office Overview

Discussion

- (00:27:17) Member Forum/Suggestions, None Reported
- (00:27:40) Public Comment, None Reported

The Department of Administration will make reasonable accommodations for persons with disabilities who wish to participate in public meetings. Please contact CIO Support Staff five business days prior to the meeting if you require accommodations. CIO Support Staff can be reached at (406) 444.2700, CIOsupportstaff@mt.gov, or fax (406) 444.2701.

Meeting information is located at <http://sitsd.mt.gov/Governance/Boards-Councils/IT-Board>.

This meeting will follow open meeting rules, MCA 2-3-203.

- (00:28:01) Future Agenda Topics
 - SITSD Strategy Conference Discussion

Adjournment (00:28:59)

Next Meeting

September 16, 2021

10:00 a.m. to 12:00 p.m.

TBA

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