



11.02 %

14.81 %

Statistic Graph
All mentions:



#	PRODUCT NAME	QTY	PRICE	TOTAL
1	ITEM 01	21	9.99\$	209.79\$
2	ITEM 02	4	5.5\$	22\$
3	ITEM 03	5	20\$	100\$
4	ITEM 04	12	40\$	480\$

Statistic Graph
All mentions:



Statistic Graph
All mentions:



Statistic Graph
All mentions:

02

04

02

2014

2016

2018

2020

01

03

01

03

Statistic Graph
All mentions:



September
2025

QUARTERLY REPORT

INFORMATION
TECHNOLOGY
BOARD

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MEETING OVERVIEW



Thursday, September 25, 2025



10:00 a.m. – 12:00 p.m.



Members

Misty Ann Giles

John Daugherty

Braxton Mitchell

Ryan Davies

Austin Knudsen

Jerry Howe

Arthur Pembroke, Montana Association of Counties

Sean Higgenbotham, Cascade County

Ryan Osmundson

Susie Hedalen

Laef Olson

Charlie Brereton

Jennifer Fielder

Christi Jacobsen

Daniel Zolnikov

James Brown

Kevin Gilbertson - Chair

Chris Dorington

Administration

Corrections

House Representative

Judicial Branch

Justice/Attorney General Office

Legislative Services

Local Government

Local Government

Office of Budget and Program Planning

Office of Public Instruction

Private Sector

Public Health and Human Services

Public Service Commission

Secretary of State

Senate

State Auditor

State IT Services Division

Transportation

July 24, 2025 Minutes

Members Present

Brian Gootkin, COR
Carrie Albro, HHS
Dylan Martin, OPI

Jennifer Fielder, PSC
Jerry Howe, LEG
Michael Sweeney, SAO

Michele Snowberger, SITSD – Acting Chair
Ryan Davies, JUD
Sean Higginbotham, Cascade County

Guests

Adam Carpenter, DOA
Annie Kilgour, SITSD
Annie Murdock, SITSD
Ashley Downing, SITSD
Crystal Nichols, SITSD
Katelyn Schaub, SITSD
Richie Melby, SOS

Erin Fashoway, MSL
Errolyn Lantz, GOV
James Zito, SITSD
Jessica Plunkett, FWP
Jessica Ritchie, SITSD
Karen Vanni, SITSD
Roone Ruanaidh, SITSD

Kelsea Kimerly, SITSD
Lisa Riedlinger, SOS
Matt Coy, STF
Phillip English, PSC
Rawlin Richardson, SITSD

Welcome

- (00.00.03) Recording Announcement, CIO Support Staff
 - (00.00.44) Introductions
- (00.03.31) Chair Remarks, Michele Snowberger
 - (00.03.50) Motion by Sean Higginbotham and seconded by Carrie Abro to Approve March 20, 2025 [Minutes](#)

Business

- (00.04.16) Operational Overview, Michele Snowberger

Discussion

- (00.21.17) Member Forum/Suggestions
- (00.22.18) Future Priorities
- (00.22.18) Public Comment

Adjournment (00.22.55) Motion by Sean Higginbotham and seconded by Carrie Albro

- Next Meeting
 - Thursday, September 25, 2025
 - 10:00 a.m. – 12:00 p.m.
 - Zoom Meeting

AGENDA

Welcome

- Recording Announcement, CIO Support Staff
 - Introductions
- Chair Remarks, Kevin Gilbertson
 - Review and Approve July 24, 2025, Meeting [Minutes](#)

Business

- Review and Approve Operating Procedures
- Department of Labor Facial Recognition Report
- Operational Overview

Discussion

- Member Forum/Suggestions
- Future Priorities
- Public Comment

Adjournment

Next Meeting
Thursday, January 29, 2025
10:00 a.m. – 12:00 p.m.
Zoom Meeting

OPERATING PROCEDURES

Roles and Responsibilities (2-17-505, MCA and 2-17-513, MCA)

Information technology is an essential component in enabling the Governor's initiatives and must serve citizens in a secure, efficient, and effective manner. The board shall guide state and local government in the development and deployment of intergovernmental information technology resources.

The board provides a collaborative forum to draft legislation recommendations for the Governor and Legislature regarding information technology statute's, policies, and other legislation. These proposed changes will ensure the efficiency and effectiveness of information technology at an enterprise level for state and local government.

It is essential the board study the past, present, and future information technology needs to guarantee emerging technology aids in the development of enterprise information technology purchases. An essential role of the board is to advise the Department of Administration (DOA) on statewide information technology standards, policies, major information technology budget requests, and rates.

The board is the central coordination point to identify, evaluate, and prioritize departmental and interagency electronic government services. This level of effort will ensure the appropriate creation, management, and administration of electronic government services and information.

Membership (2-15-1021, MCA)

Board members are appointed by the Governor in January of every odd-numbered year. Appointees to the Board shall be senior policy officials such as department directors, legislators, and agency Chief Information Officers (CIOs). Members of the Board and their designated alternates should be senior managers, not technical staff.

The Board will consist of 18 members:

- Director of DOA, who serves as the Chair
- State CIO
- Director of the Office of Budget and Program Planning (OBPP)
- Three members who are directors of state agencies, appointed by the Governor
- Two Local Government Representatives, appointed by the Governor
- One member representing the public service commission, appointed by the Public Service Commission
- One Private Sector Representative, appointed by the Governor
- One member of the House of Representatives, appointed by the Speaker of the House
- One member of the Senate, appointed by the President of the Senate
- One Legislative Branch Representative, appointed by the Legislative Branch Information Technology Planning Council
- One Judicial Branch Representative, appointed by the Chief Justice of the Supreme Court
- One K-12 Education Representative, appointed by the Superintendent of Public Instruction
- The Attorney General or their designee
- The Secretary of State or their designee
- The State Auditor or their designee

OPERATING PROCEDURES Continued

Appointments must be made without regard to political affiliation and exclusively for the management of the information technology resources used by the state.

A vacancy occurring on the Board must be filled by the appointing authority in the same manner as the original appointment.

In the event of delayed reappointment, current appointees will continue in their positions until reappointments occur.

Voting and Participation

Members are strongly encouraged to attend all meetings. An alternate may be designated to represent members on the occasion that they are unable to attend. The designated alternate may vote on behalf of the member.

The Board shall function in an advisory capacity ([2-15-1021, MCA](#) and [2-15-102, MCA](#)). A majority of the membership of the Board constitutes a quorum to do business ([2-15-122, MCA](#)). Each member of the Board has one vote.

Meetings

The Board shall meet on a quarterly basis or as determined by the Chair. The Chair may call a special meeting of the Board.

Meeting Notices ([ARM 2.2.102](#))

The State CIO Support Staff shall use best efforts to post meeting notices a week ahead of time. Meetings shall be posted a minimum of 72 hours in advance.

Meeting notices shall follow the open meeting rules, [Mont. Code Ann. Title 2, Chapter 3, Part 2](#) and [ARM 2.2.102](#).

All Board meeting materials will be distributed via the ITB Website <https://sitsd.mt.gov/Governance/Boards-Councils/IT-Board/>.

Communications

The Board shall communicate through the Chair. Members are encouraged to contact the Chair with suggested agenda items. Official correspondence will be distributed at the discretion of the Chair.

Public Participation

Members of the public are encouraged to attend and to participate in the Information Technology Board meetings. The agenda must include an agenda item allowing public comment for any item on the agenda and for any item that is not on the agenda of the meeting and that is within the jurisdiction of the agency conducting the meeting. Public comment must be incorporated into the official minutes of the meeting. Members of the public may submit written public comment to CIOSupportStaff@mt.gov or by fax at (406) 444-2701.

OPERATING PROCEDURES Continued

The State Information Technology Services Division (SITSD) Participation

The State CIO Support Staff will provide the following administrative support to the Board:

- Assisting in creation of meeting agenda
- Organizing meeting dates
- Coordinating meeting rooms
- Facilitating meetings
- Drafting minutes
- Distributing correspondence
- Responding to the ad-hoc needs of the Board
- Provide technical resources for assigned subcommittees, as requested by the Chair
- Assuring approval of the Operating Procedures after appointment of the Board in each odd-numbered year.

Operating Procedures

The Operating Procedures will be reviewed and approved in the first meeting of the newly appointed members after January of each odd-numbered year.

Expense Reimbursement

Mileage, meals, and lodging expenses will be reimbursed according to Section's [2-15-124, MCA](#) and [5-2-302, MCA](#).

History

Approved:

Approved: December 14, 2023. Added information on meeting notices and public participation. Reformatted and rearranged previous version. Added history section,

Approved: December 16, 2021

Department of Labor Facial Recognition Report



Montana Department of
LABOR & INDUSTRY

To: Economic Affairs Interim Committee
Law and Justice Interim Committee
Information Technology Board
From: Montana Department of Labor & Industry
Re: Use of Facial Recognition Report
Date: August 25, 2025

Pursuant to Mont. Code Ann. § 44-15-111, the Department of Labor & Industry reports its continued use of facial recognition technology as permitted by Mont. Code Ann. § 44-15-108. In particular, this technology is used, in limited circumstances, by the Unemployment Insurance Division for the purpose of confirming the identity of applicants for unemployment insurance benefits. The Department utilizes a third party vendor, ID.me, for facial recognition services.

As required by Mont. Code Ann. § 44-15-111(4)(a), the vendor states:

To ensure timely reporting, we are informing you that we have not received any warrants, subpoenas, or court orders requesting facial recognition services for any Montana residents for the past calendar year.

Mont. Code Ann. § 44-15-111(4)(b) requires the Department to submit a copy of the report received to the committees and board.

OPERATIONAL OVERVIEW

1. [Program Increment \(PI Planning\)](#)
2. [Enterprise IT Financial Workgroup](#)
3. [SITSD Executive Summaries](#)

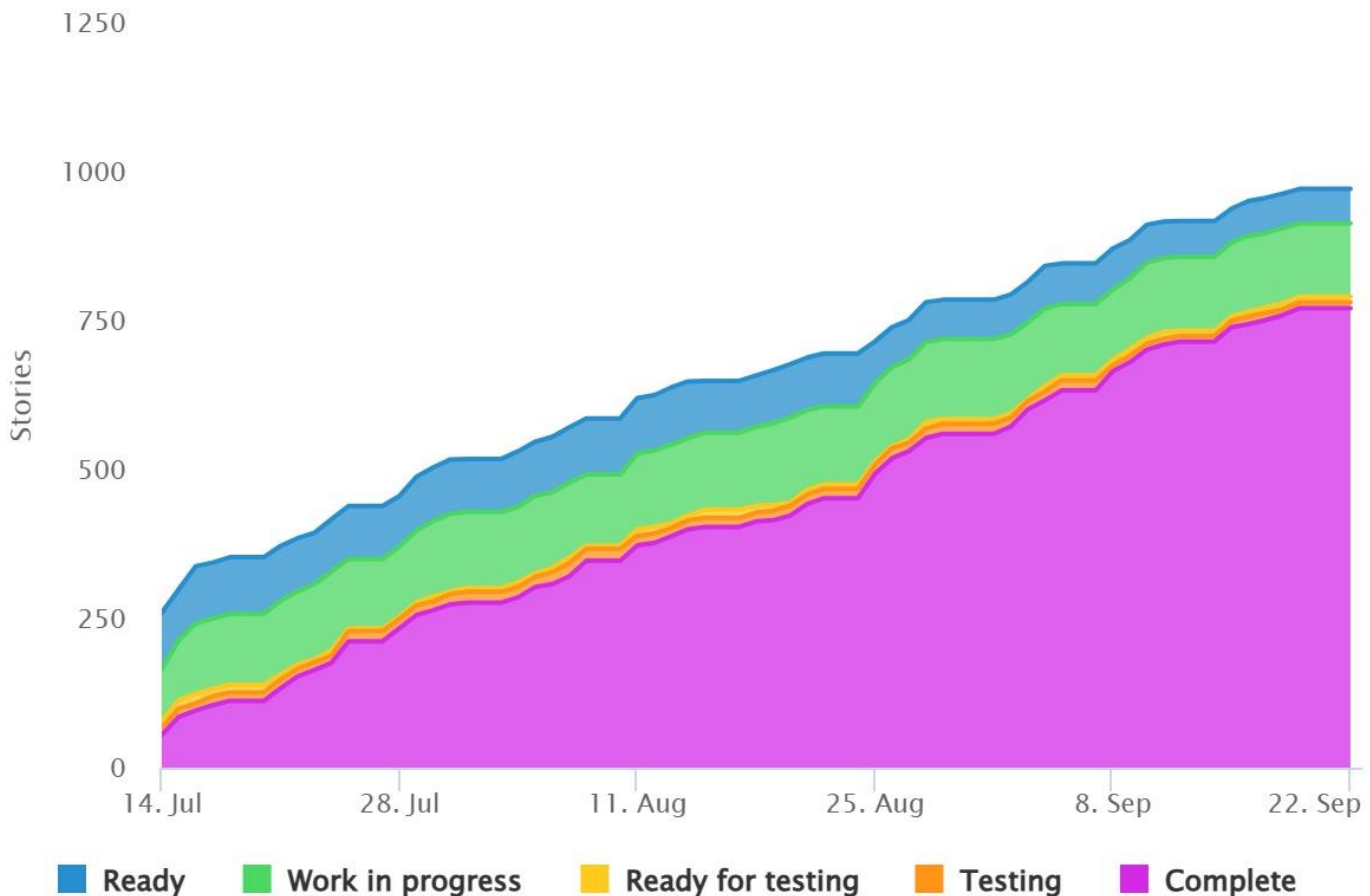
SITSD Program Increment (PI) Planning

SITSD is wrapping up PI 25.2 and is beginning planning preparation for PI 25.3. Ongoing activities include:

- Held PI 25.2 planning event on April 9th-10th.
- Defined business goals and priorities for this increment.
- Identified and mitigated risks and dependencies.
- Improved collaboration through cross-functional alignment sessions.
- Facilitated several team improvement and team formation workshops.

Cumulative Flow Diagram - A cumulative flow diagram below is used to visualize the flow of work through the states and the overall progress. Work efforts are depicted on the vertical axis, while the horizontal axis shows the timeline. The different colored bands represent the current state of work items.

- **Ready:** Indicates the number of work items (stories) that are ready to start work on.
- **Work In Progress:** Indicates the number of work items that are currently being worked on.
- **Ready for Testing:** Indicates the number of work items that are ready to be tested.
- **Testing:** Indicates the number of work items currently being tested.
- **Complete:** Indicates the number of work items that are complete.



Enterprise IT Financial Workgroup (EITFW) Overview

The Enterprise IT Financial Workgroup (EITFW) is a standing workgroup of the Information Technology Board to make recommendations regarding the financial impact of existing and proposed enterprise-based IT solutions for the State of Montana.

The Enterprise IT Financial Workgroup (EITFW) last met in March 2025 and is on hold until further discovery and planning for Enterprise IT Integration is completed. This does not extend to the Enterprise IT Asset Management community of practice, which will continue meeting and providing training events.

As financial and/or procurement discussions are needed, the State CIO or Deputy State CIO will engage Agency leadership.

SITSD Executive Summaries

1. [Technology Executive Summary](#)
2. [Security Executive Summary](#)
3. [Operations Executive Summary](#)
4. [Innovation and Transformation Executive Summary](#)
5. [Digital Infrastructure Executive Overview](#)

TECHNOLOGY EXECUTIVE SUMMARY

The Technology Office at SITSD continues to focus on development and application hosting services for the enterprise. Over the last quarter, the team has advanced several key initiatives aimed at improving accessibility, strengthening quality assurance, reducing technical debt, and ensuring effective utilization of staff time.

Initiative – 508 Compliance Evaluations and Remediation

The Enterprise 508 Compliance Task Force has moved from inventory and audit into substantial remediation efforts across high-impact and high-value systems, websites, and documents. The Technology Office is actively working to integrate all agency inventories into Application Portfolio Management (APM) to improve reporting and tracking metrics.

To support ongoing remediation, the Task Force developed quick-reference checklists for agencies to use and launched the "Accessibility in Action" newsletter in August. This publication is helping spread awareness about accessibility goals, timelines, and the importance of compliance across the enterprise.

On the technical side, the Technology team has been partnering with TRS and COR to remediate accessibility issues on their websites. They are also advancing compliance efforts for major public-facing websites such as mt.gov, directory.mt.gov, and news.mt.gov, which serve a broad segment of citizens and agencies.

Initiative – Quality Assurance Program

The Quality Assurance (QA) Program continues to mature, with the QA Specialist working closely with development teams to better document workflows and identify improvements. Over the past quarter, the QA Specialist has conducted detailed testing on multiple websites and applications ahead of production deployment. This proactive testing has been highly effective, catching numerous bugs before release and increasing the overall quality of digital products delivered to end users. The program has now established itself as a critical component in the development lifecycle, and standard practices informed by these efforts will be used to guide expanded testing protocols going forward.

Initiative – Reduction of Technical Debt

The Technology team has been embedding technical debt reduction within the overall modernization approach. As part of accessibility remediation and broader system updates, the team is either updating systems or evaluating whether they are still actively needed. Where systems are no longer required, they are being retired, or their functionality is being transitioned to enterprise platforms such as ServiceNow.

This approach has also been applied to websites, reducing redundant or outdated platforms as remediation work progresses. At the same time, work continues to develop detailed roadmaps for software and hardware end-of-life timelines and application lifecycle management. These roadmaps will provide agencies with a more proactive framework for maintaining supportable and secure systems aligned with modern development practices.

Initiative – Utilization

Efforts to optimize staff utilization remain ongoing. While the long-term target remains consistently reaching a 60% utilization rate, the team continues to hold steady around 50%. Although this is below goal, the data collected provides valuable insights into current inefficiencies.

Moving forward, refinements to staff allocation remain focused on:

- Starting new projects only when requirements are fully defined
- Reducing unnecessary multitasking across the team
- Limiting the number of staff required to attend meetings
- Protecting dedicated focus time for technical work

These priorities reinforce the importance of ensuring technical staff are engaged in the right work at the right time, ultimately improving productivity and the quality of enterprise services delivered.

SECURITY EXECUTIVE SUMMARY

The Office of Information Security at SITSD advanced governance baselines, SIEM/SOAR modernization, Zero Trust access posture, and enterprise readiness through targeted procurement, portfolio alignment, and multi-agency coordination during this period. Efforts included finalizing statewide baseline controls, initiating SecOps procurement, and planning a robust campaign for October Cybersecurity Awareness Month.

Initiative – MT-BASE 2025 Governance

The enterprise baseline controls were finalized and socialized via the MT-BASE 2025 Stakeholder Guide on June 19, enabling consistent control expectations and implementation guidance across agencies. The standard was subsequently approved and published, completing the governance cycle from definition to distribution. A guiding principle of Security by Design and by Default was articulated to ensure centralization reduces attack surface and embeds controls by default.

Initiative – SecOps Modernization (SIEM/SOAR/Threat Intel)

The Information Technology Procurement Request for Google SecOps (ITPR_13870) was submitted and routed for review, establishing the formal vehicle to replace and modernize detection, response, and threat intelligence capabilities. Google SecOps provides next-generation and AI-enhanced detection and response, proving value by detecting an incident in 9 minutes and 27 seconds when our existing toolset took around 23 hours to alert on the same incident. Procurement actions progressed with SOW alignment, purchase order drafting, and contract references to meet an end of Fall engagement target.

Initiative – Zero Trust & Access Posture

Zero Trust delivery was accelerated by tagging, curating, and ranking the backlog tied to the Zero Trust Epic, giving teams a prioritized, use case driven roadmap for incremental releases. Measures include multi-factor authentication on privileged actions, VPN posturing, and enhanced access control.

Initiative – Operational Readiness & Risk

Endpoint defense alignment was strengthened via a SentinelOne Quarterly Business Review, consolidating findings and actions to maintain efficacy against evolving threats. Enterprise inventory fidelity improved with an Archer export shared to support risk analysis across cloud and on premises systems and to inform modernization dependencies. Security contributed edits and reviews to the Montana Disaster Emergency Communications Annex 2025 to support incident and emergency readiness prior to finalization.

Initiative – Outreach & Awareness

The program accepted an invitation to serve as the October SecureMontana Spotlight Member for Cybersecurity Awareness Month and began preparing content with CISA coordination. Ongoing intake and dissemination of advisories sustained situational awareness and reinforced timely mitigation guidance for statewide stakeholders. Additionally, staff planned a robust October Cybersecurity Awareness month campaign.

OPERATIONS EXECUTIVE SUMMARY

SITSD Service Desk

As the primary support layer for all agency IT and SITSD affiliated agencies, the Service Desk successfully resolved 4,486 cases in the prior quarter. CSAT for the prior quarter increased from 4.66 to 4.72. CES remains at 1.66. The Service Desk has been working diligently on cross team collaboration and documentation. This is in alignment with our balanced scorecard efforts in Operations.

Customer Success Managers

The customer success managers (CSM) play a pivotal role of ensuring the successful implementation of state agency IT and business endeavors. Their role extends beyond just relationship building; they understand and drive the adoption of SITSD products, services, and collaborate with internal teams on determining what and how information is distributed to support our agency partners. Key accomplishments over the prior quarter include: completed the first CSM Standard Operating Procedures and updated the Team Charter, began implementing agency engagement meetings for enhanced strategic partnerships with agencies, continue to deliver ongoing ITPR-related support to agencies, and supported SITSD internal teams with projects and communication.

Network Operations and Security Center (NOSC)

Operating continuously, the NOSC, located at the State of Montana Data Center, is responsible for maintaining the security and smooth functioning of the State's computing and network systems. Over the prior quarter the NOSC and the Security team has handled 2,729 phishing incidents and 1,177 other technical incidents. During this same time our security automation tool addressed 1,555 phishing incidents.

Enterprise Platforms

The Desktop and Enterprise Applications teams implemented LAPS for elevated NA accounts to reduce risk, enhance endpoint security, and comply with audit requirements. The Enterprise Services team completed key upgrades to Splunk and Tanium clients and modernized Adlib with a new server deployment. The ServiceNow platform team continued support for the Enterprise Platform Initiative by working on foundational data, as well as working with partner vendors on discovery and analysis.

IT Asset Management

Over the past quarter, our IT Asset Management (ITAM) team has focused on strengthening the foundation of our program through a series of ServiceNow workshops aimed at reimplementing out-of-the-box, industry-standard functionality. By aligning closer with best practices, we are working toward a more scalable, standardized approach that will allow us to deliver consistent value across the enterprise. With continued focus on standardization, compliance, asset visibility, and relationship building, ITAM is positioning itself as a trusted partner in delivering reliable, efficient, and forward-looking technology asset management.

INNOVATION AND TRANSFORMATION EXECUTIVE SUMMARY

The Innovation & Transformation Office at SITSD drives innovation, transformation, organizational change and improvement. Our team's mission is demonstrating sustainable excellence within state government and our vision is developing innovative solutions through collaborative partnerships.

Strategy

Our team continues to refine the Balanced Scorecard approach, ensuring that strategic objectives are clearly defined, measurable, and aligned with state priorities. Recent efforts have focused on integrating new reporting mechanisms to track progress and support executive decision-making.

The demand funnel is actively managed, with a robust prioritization process in place to evaluate and advance high-value initiatives. Value realization and outcome tracking has been strengthened to ensure that investments in technology deliver measurable benefits.

Transformation

We are actively supporting several enterprise-wide initiatives, including the Enterprise Platform Initiative, which is now entering its next phase of solution design and alignment. Program management ensures that these strategic initiatives are executed effectively and deliver intended outcomes.

IT Contract Services

The Contracts and Vendor Management team has managed several high-profile IT procurements this quarter, from initial solicitation through contract execution. The team has also provided support to agencies undertaking IT acquisitions, ensuring compliance with state procurement regulations and maximizing value for the enterprise. A new emphasis on vendor performance management has been introduced, aiming to enhance accountability and service delivery across all contracted partners.

Communications

The Business Communications Manager has further refined the enterprise communication strategy, ensuring that key initiatives and changes are clearly and consistently communicated to all stakeholders. Feedback mechanisms have been implemented to capture stakeholder input and address questions in real time, strengthening the flow of information across the organization.

Online and in-person training modules are being delivered to ensure successful adoption of new and updated software products. Using the Prosci methodology, the IT Training Coordinator is managing change across key initiatives, with a focus on stakeholder engagement and resistance management. Change impact assessments and communication plans are being implemented for all major enterprise projects.

Enterprise Architecture

The Enterprise Architecture program has expanded to include business, data, applications, and technical reference models. The Technology Reference Model (TRM) is now fully integrated into governance processes. Application Portfolio Management now covers over 700 business applications, providing comprehensive visibility for rationalization and investment decisions. The Configuration Management Database (CMDB) is fully populated and is intended to advance analytics for infrastructure management.

DIGITAL INFRASTRUCTURE EXECUTIVE SUMMARY

Initiative – Infrastructure Strategy

The Technical Architecture Group consists of specialists from across all SITSD offices. In the last quarter, they have completed a requirements traceability matrix for the Zero Trust requirements set by the Enterprise IT Security Architect. This established a shared understanding on our existing technologies that meet Zero Trust criteria and how to more clearly organize the work moving forward, which will enable more effective collective progress toward securing the State's critical technology systems.

They are now focused on inventorying active vendor engagements and POCs so that the resources and requirements needed for successful enterprise technology migrations are more proactively and comprehensively planned for across offices.

Project – Internal Firewall upgrade

The Network Design team has recommended a phased migration strategy to ensure minimal disruption to Agency operations. This initiative will consolidate internal network traffic onto a unified, feature-rich platform, enhancing our ability to protect Agency business from modern cyber threats through deeper inspection and more precise control of critical applications and data. This completion date has been moved to the middle of October due to complexity and resourcing.

Project – State building projects

SITSD Digital Infrastructure has assisted various agencies with remodeling efforts to maximize and update existing State space. SITSD Network Operations have managed, installed, conducted cabling, and coordinated circuit upgrades for various State projects. Each project as follows:

- COR new Pre-Release Facility completed
- DOR Liquor Warehouse addition completed
- Capitol Renovations continuing
- Museum continuing, expected completion November 2025
- DPHHS Cogswell Lab completion by end of year 2025
- Walt Sullivan starting in October (2 year project)
- Metcalf expected completion December 2026
- Various Agency area office circuit upgrades

Project – End of Life Hardware Replacements

The Digital Infrastructure Office is proactively replacing outdated hardware across the State to ensure continued support for Agency area offices and critical systems. This initiative enhances system reliability and strengthens our security posture, aligning with our strategic objectives under the Zero Trust framework. This project work has already commenced and will continue for the majority of the biennium.

LEGISLATIVE FINANCE COMMITTEE

CIO Report – Fiscal Year 2025 Quarter 4 (April 1 – June 30, 2025)

Exceptions Granted to State Agencies (2-17-515, MCA)

1. MT-BASE AC-2(5) and CIS Level 1
2. Exception to use WordPress for external website

Information Technology Projects (2-17-512, MCA and 2-17-526, MCA)

1. The information technology project portfolio report, supplemental reports, and post implementation reports are located at <https://lfcreports.mt.gov>.

Policy Changes (5-12-205, MCA)

1. None

Information Technology Procurement Requests (ITPR)

1. Total Number of ITPRs* – 598
2. Denied ITPRs – 1
3. Total Costs – \$149,153,344.90
4. Annual Ongoing Cost – \$90,210,719.14
5. ITPRs with \$0.00 Cost
 - \$0 Estimated Cost ITPRs: 79
 - \$0 Ongoing Annual Cost ITPRs: 257

*Includes ITPRs submitted with \$0.00 reported as cost.

Agency Procurement Report

1. Total number of IT items purchased – 1,331
2. Total amount of IT items purchased - \$1,013,096.41
3. Agencies Reporting – AGR, FWP, ART, BPE, GOV, HIS, LIV, MDT, SAO, DOR, STF, MSL
4. Items included - Desktop PCs, Approved Software, non-networked prints, PC accessories, UPS

LEGISLATIVE FINANCE COMMITTEE

Project Portfolio Summary – Fiscal Year 2025 Quarter 4 (April 1 – June 30, 2025)

67 Total Projects

- 55 Green Overall Health Status Projects
- 8 Black Overall Health Status (This status is defined as a project that has been funded but does not have a charter or security plan in place)
 - AGR – SAFHER Federal System
 - HHS - EBT Replacement
 - HHS - Facilities Electronic Health Records & Billing System (EHR)
 - HHS – Interoperability – Integration (MES)
 - HHS – Interoperability – Mobile Engagement (MES)
 - HHS - Pharmacy Benefits Management System Replacement (MES)
 - HHS – SEARCHES Replacement
 - HHS – SNAP Employment & Training
- 4 Yellow Overall Health Status (Supplemental Reports Located in Dashboard)
 - DEQ – Coal Information Management System (CIMS): Phase 1
 - DOJ – Credentialing Registration System (CARS)
 - FWP – ExploreMT
- 0 Red Overall Health Status (Supplemental Reports Located in Dashboard)
- 15 Total Closing Projects
 - AGR – Commodity Assessment System
 - AGR – Hail Insurance Program
 - DNRC – Flathead Reservation IT Management System
 - DNRC - Water Rights Information Systems II
 - DOA – E-Discovery – Public Information Requests
 - DOA – Local Government Service CRM
 - DOJ – Credentialing and Registration System (CARS)
 - HHS – Summer Electronic Benefits Transfer (SEBT) Phase 1
 - HHS – System Integration Services – High Availability Phase 1 (MES)
 - HHS – System Integration Services – High Availability Phase 2 (MES)
 - HHS – System Integration Services – High Availability Phase 3 (MES)
 - LEG – Branch Integration of Finance (BIF)
 - LIV – Livestock Google AI Project
 - OPI – nTechnology Innovation Grant 2021
 - STF – Insurance Policyholder and Agents Portals