



CIO Report

Legislative Finance Committee

Fiscal Years 2026 – 2027
Reporting Period: January 1 – March 2, 2026

State Information Technology Services Division

Exceptions Granted to State Agencies

(2-17-515, MCA)

1. The Department of Fish, Wildlife & Parks was granted an exception from the statewide PayZang requirement for camping reservations, allowing continued use of Aspira's existing payment processing and hardware for parks reservations. The exception was granted to avoid over \$50,000 in upfront costs and operational disruption with no offsetting savings, with FWP continuing to pay transaction fees into the Transaction Fund, per the approved decision brief.

Policy Changes

(5-12-205, MCA)

None.

IT Procurement Requests (ITPR)

1. Total Number of ITPRs – 188
2. Denied ITPRs – **None**
3. Total Costs – \$84,576,706.64
4. Annual Ongoing Cost – \$20,919,967.80
5. ITPRs with \$0.00 Cost - **None**

Agency Procurement Report

1. Total number of IT items purchased – 627
2. Total amount of IT items purchased - \$350,811.38
3. Agencies Reporting – 23
4. Purchases included a variety of ergonomic keyboards and mice (split, wave, trackball, and vertical designs), webcams and streaming lights for hybrid collaboration, desktop speakers and headsets, portable and desktop monitors, docking stations and laptop stands, wireless and mechanical keyboards, and standard PC accessories. Additional items included memory, external storage, dual-monitor mounts, laptop and USB-C chargers, and a small number of higher-performance desktops and laptops to support graphics- or compute-intensive workloads.

Information Technology Projects

(2-17-512, MCA and 2-17-526, MCA)

The information technology project portfolio report detail, supplemental reports, and post implementation reports are located at <https://lfcreports.mt.gov>.

Total Projects Reporting: 87

Project Health Highlights

Not Started / Pre-Initiation (Black Status), 27

- DOA - 508 Compliance – Web Content Accessibility Rule
- DOA - AI and Technical Debt Relief Fund
- DOA - Enterprise Data Catalog
- DOA - Enterprise Financial Warehouse
- DOA - eProcurement System Replacement
- DOA - IT Contact Center Replacement
- DOA - My.MT.Gov and Prosperity Portal
- DOA - Recruiting and Onboarding Modernization
- DOA - State IT Cybersecurity Enhancement
- DOA - State IT eGovernment Modernization
- JUD - Refresh Court Electronic Filing System
- MHS - System Operations & Customer Relationship Management System
- DPHHS - Care Management Release 2.5c (MES)
- DPHHS - CHIMES Improving Timeliness of Public Benefit Recipient Notifications
- DPHHS - CHIMES Public Benefits System Efficiency Modernization
- DPHHS - CHIMES Secure Data Connections for Montana
- DPHHS - Comprehensive Child Welfare Information System (CCWIS) IV&V Services
- DPHHS - EBT Replacement
- DPHHS - Facilities Electronic Health Records & Billing System (EHR)
- DPHHS - Interoperability – Integration (MES) - Payer to Payer Phase 3
- DPHHS - Interoperability – Integration (MES) - Provider Access - Phase 2
- DPHHS - Interoperability – Mobile Engagement (MES)
- DPHHS - Pharmacy Benefits Management System Replacement (MES)
- DPHHS - SEARCHS Replacement
- DPHHS - SEARCHS Replacement IV&V Services
- DPHHS - Senior & Long Term Care (SLTC) Legacy System Replacement

- DPHHS - State Directory of New Hires (SDNH) System Replacement
- MDT - 511 Integrated Advanced Transportation Management System (ATMS)
- MDT - Motor Fuels Tax Software Modernization

In Progress (Yellow Status): 1

- FWP - Explore MT

Red: 0

In Progress (Green Status): 59

On Hold, 1

- DPHHS - CHIMES Resource Referral Engine – Phase 3

Initiating, 3

- COR - MCE Warehouse Maintenance Enterprise Operations System
- OPD - Courthouse WiFi Implementation
- OPI - FY26 Technology Innovation Grant

Planning, 2

- DOA - 508 Compliance – Web Content Accessibility Rule
- MHS - System Operations & Customer Relationship Management System

Executing, 38

- AGR - Pesticide Licensing, Certification, Education, and Enforcement Modernization
- COR - Comprehensive Safety & Security Project
- COR - Offender Management System Modernization
- DNRC - Fire Financial Information System
- DNRC - FSO Financial Management-System
- DNRC - TLMS Customer Portal
- DNRC - Trust Land Management System II (TLMSII)
- DOA - ServiceNow Enterprise Platform Initiative
- DOA - State IT Infrastructure Upgrades and Improvements
- DOJ - Credentialing and Registration System (CARS)
- DPHHS - CCWIS - Comprehensive Child Welfare Information System - Phase 3 Start Up & Discovery
- DPHHS - Care Management Release 3a (MES)
- DPHHS - Care Management Release 3b (THIP)
- DPHHS - Care Management System Enhancement Hours (MES)
- DPHHS - Comprehensive Child Welfare Information System Phase 2: Transition Planning

- DPHHS - Electronic Benefit Transfer (EBT) Replacement Phase 1 SNAP/TANF
- DPHHS - Interoperability – Integration (MES) - Patient Access - Phase 1
- DPHHS - Interoperability – Integration (MES) - Provider Directory - Phase 4
- DPHHS - MES Claims Processing and Management System
- DPHHS - Montana Access to Quality Childcare System (MAQCS)
- DPHHS - Summer Electronic Benefits Transfer (SEBT) Phase 2
- DPHHS - System Integration Services (MES)
- DPHHS - Vital Events Reporting System (VERS)
- JUD - Remote Courtroom Appearance Technology Expansion
- LIV - Livestock Animal Health System Replacement
- LIV - Livestock Snowflake Integration
- MDT - Streamlined Transparency and Accounting Reporting System (STARS)
- MDT - Truck Parking Availability Information System (TPAIS)
- OCHE - Campus Enterprise Management Modernization
- OCHE - CyberMontana
- OCHE - Security Information and Event Management Modernization
- OPI - Data Systems Modernization
- OPI - FY2025 Direct Certification Project
- OPI - FY24 nTIG Project
- OPI - Montana Innovation Through Infrastructure SLDS Grant
- OPI - Technology Innovation Grant 2023
- SAO - CSI Business and Systems Modernization
- STF - ClaimCenter Cloud Migration Development Project

Completed (closing & 6-month post-implementation)

Closing, 6

- DLI - DLI E-Stop Licensing System
- DPHHS - System Integration Services - High Availability Phase 3 (MES)
- LEG - Branch Integration of Finance (BIF)
- MDT - Electronic Transportation Inter/Intrastate Permitting System (eTRIPS)
- MDT - Kontur 3D Pavement Management
- OPI - nTechnology Innovation Grant 2021

6-Month Post-Implementation, 9

- AGR - Grants Management System
- DLI - Workforce Development System
- DNRC - Flathead Reservation IT Management System
- DOA - E-Discovery - Public Information Request Software
- DPHHS - CCWIS - Comprehensive Child Welfare Information System - Phase 1 Business Process Redesign
- DPHHS - Care Management - Release 2.5b (MES)
- DPHHS - Summer Electronic Benefits Transfer (SEBT) Phase 1
- STF - Insurance Policyholder and Agents Portals
- STF - Pre-Work Effort for Guidewire ClaimCenter Cloud Migration