

| FY2023B Rates | | | FY2025B Rates | | | Rate Change | |
|---|---------------|--------------|---|--------------|--------------|---------------------|-------------|
| Service | Annual Rate | Invoice Rate | Service | Annual Rate | Invoice Rate | Increase/(Decrease) | |
| Additional Line | \$ 195.851 | \$ 16.321 | Additional Line | \$ 202.09 | \$ 16.84 | \$ 6.24 | \$ 0.52 |
| Address Certification Service | \$ 0.033 | \$ 0.033 | Address Certification Service | \$ 0.03 | \$ 0.00 | \$ 0.00 | \$ (0.03) |
| | | | Advanced Contact Center | \$ 1,412.34 | \$ 117.69 | \$ 1,412.34 | \$ 117.69 |
| Application Development | \$ 120.000 | \$ 120.000 | Application Development | \$ 120.00 | \$ 120.00 | \$ - | \$ - |
| Application Hosting - Citrix | \$ 31.628 | \$ 2.636 | Application Hosting - Citrix | \$ 31.04 | \$ 2.59 | \$ (0.59) | \$ (0.05) |
| Application Hosting App Server Environment | \$ 73.920 | \$ 73.920 | Application Hosting App Server Environment | \$ 78.14 | \$ 78.14 | \$ 4.22 | \$ 4.22 |
| Application Hosting App Server Initial Setup | \$ 2,485.077 | \$ 2,485.077 | Application Hosting App Server Initial Setup | \$ 2,395.97 | \$ 2,395.97 | \$ (89.11) | \$ (89.11) |
| Application Hosting App Server Ongoing Support | \$ 1,784.705 | \$ 148.725 | Application Hosting App Server Ongoing Support | \$ 1,795.11 | \$ 149.59 | \$ 10.41 | \$ 0.87 |
| Application Hosting .NET Initial Setup | \$ 348.445 | \$ 348.445 | Application Hosting Shared Initial Setup | \$ 359.40 | \$ 359.40 | \$ 10.95 | \$ 10.95 |
| Application Hosting .NET Ongoing Support | \$ 534.866 | \$ 44.572 | Application Hosting Shared Ongoing Support | \$ 587.62 | \$ 48.97 | \$ 52.76 | \$ 4.40 |
| Application Hosting .NET Server Environment | \$ 21.045 | \$ 21.045 | Application Hosting Shared Server Environment | \$ 21.34 | \$ 21.34 | \$ 0.30 | \$ 0.30 |
| Backup Service | \$ 0.371 | \$ 0.031 | Backup Service | \$ 0.48 | \$ 0.04 | \$ 0.11 | \$ 0.01 |
| | | | Basic Contact Center | \$ 1,057.90 | \$ 88.16 | \$ 1,057.90 | \$ 88.16 |
| Data Center Rack Space - MCDC | \$ 21,779.822 | \$ 1,814.985 | Data Center Rack Space - MCDC | \$ 30,604.07 | \$ 2,550.34 | \$ 8,824.25 | \$ 735.35 |
| Data Center Rack Space - SMDC | \$ 8,031.311 | \$ 669.276 | Data Center Rack Space - SMDC | \$ 8,237.41 | \$ 686.45 | \$ 206.10 | \$ 17.18 |
| | | | Data Warehousing | \$ 125.32 | \$ 125.32 | \$ 125.32 | \$ 125.32 |
| Database Hosting - Oracle | \$ 2,718.182 | \$ 226.515 | Database Hosting - Oracle | \$ 2,972.40 | \$ 247.70 | \$ 254.22 | \$ 21.18 |
| Database Hosting - SQL | \$ 543.872 | \$ 45.323 | Database Hosting - SQL | \$ 550.75 | \$ 45.90 | \$ 6.88 | \$ 0.57 |
| Database Hosting - SQL Licensing | \$ 1,176.991 | \$ 98.083 | Database Hosting - SQL Licensing | \$ 1,210.31 | \$ 100.86 | \$ 33.32 | \$ 2.78 |
| DBA Professional Services | \$ 120.000 | \$ 120.000 | DBA Professional Services | \$ 120.00 | \$ 120.00 | \$ - | \$ - |
| Directory Services - Active Directory - Authentication Only | \$ 36.644 | \$ 3.054 | Directory Services - Active Directory - Authentication Only | \$ 35.09 | \$ 2.92 | \$ (1.55) | \$ (0.13) |
| Dynamics 365 - On Premise | \$ 12,152.787 | \$ 1,012.732 | Dynamics 365 - On Premise | \$ 12,233.55 | \$ 1,019.46 | \$ 80.76 | \$ 6.73 |
| Dynamics 365 - Online | \$ 7,334.203 | \$ 611.184 | Dynamics 365 - Online | \$ 7,392.51 | \$ 616.04 | \$ 58.30 | \$ 4.86 |
| ECM Enterprise Licensing | \$ 239.580 | \$ 19.965 | ECM Enterprise Licensing | \$ 246.38 | \$ 20.53 | \$ 6.80 | \$ 0.57 |
| ECM Initial Setup | \$ 1,807.640 | \$ 1,807.640 | ECM Initial Setup | \$ 1,915.55 | \$ 1,915.55 | \$ 107.91 | \$ 107.91 |
| ECM Ongoing Support | \$ 1,025.730 | \$ 85.478 | ECM Ongoing Support | \$ 1,043.24 | \$ 86.94 | \$ 17.51 | \$ 1.46 |
| ECM Server Environment | \$ 94.800 | \$ 7.900 | ECM Server Environment | \$ 8.41 | \$ 8.41 | \$ (86.39) | \$ 0.51 |
| Email - Public Folder | \$ 21.877 | \$ 1.823 | Email - Public Folder | \$ 20.64 | \$ 1.72 | \$ (1.24) | \$ (0.10) |
| Expert Time - AHS | \$ 120.000 | \$ 120.000 | Expert Time - AHS | \$ 120.00 | \$ 120.00 | \$ - | \$ - |
| | | | Expert Time - Cloud Service | \$ 132.24 | \$ 132.24 | \$ 132.24 | \$ 132.24 |
| Expert Time - Contract and Vendor Management | \$ 140.100 | \$ 140.100 | Expert Time - Contract and Vendor Management | \$ 102.24 | \$ 102.24 | \$ (37.86) | \$ (37.86) |
| | | | Expert Time - CSM | \$ 146.24 | \$ 146.24 | \$ 146.24 | \$ 146.24 |
| | | | Expert Time - CSO | \$ 192.34 | \$ 192.34 | \$ 192.34 | \$ 192.34 |
| Expert Time - Data Center/Remote Hands | \$ 121.300 | \$ 121.300 | Expert Time - Data Center/Remote Hands | \$ 146.26 | \$ 146.26 | \$ 24.96 | \$ 24.96 |
| Expert Time - Desktop Support | \$ 148.679 | \$ 148.679 | Expert Time - Desktop Support | \$ 146.33 | \$ 146.33 | \$ (2.35) | \$ (2.35) |
| Expert Time - EAS | \$ 92.385 | \$ 92.385 | Expert Time - EAS | \$ 142.89 | \$ 142.89 | \$ 50.50 | \$ 50.50 |
| Expert Time - EIS | \$ 140.093 | \$ 140.093 | Expert Time - EIS | \$ 125.06 | \$ 125.06 | \$ (15.03) | \$ (15.03) |
| Expert Time - ESS | \$ 143.563 | \$ 143.563 | Expert Time - ESS | \$ 123.95 | \$ 123.95 | \$ (19.61) | \$ (19.61) |
| Expert Time - Executive Services & Support | \$ 115.501 | \$ 115.501 | Expert Time - Executive Service | \$ 113.97 | \$ 113.97 | \$ (1.53) | \$ (1.53) |
| Expert Time - ITAM Asset Management | \$ 117.900 | \$ 117.900 | Expert Time - ITAM Asset Management | \$ 94.47 | \$ 94.47 | \$ (23.42) | \$ (23.42) |
| Expert Time - NOSC | \$ 106.720 | \$ 106.720 | Expert Time - NOSC | \$ 140.20 | \$ 140.20 | \$ 33.48 | \$ 33.48 |
| | | | Expert Time - PES | \$ 120.00 | \$ 120.00 | \$ 120.00 | \$ 120.00 |
| Expert Time - PMO | \$ 143.884 | \$ 143.884 | Expert Time - PMO | \$ 144.83 | \$ 144.83 | \$ 0.95 | \$ 0.95 |
| Expert Time - Service Desk | \$ 114.120 | \$ 114.120 | Expert Time - Service Desk | \$ 147.35 | \$ 147.35 | \$ 33.23 | \$ 33.23 |
| Service Desk as a Service | \$ 161.949 | \$ 13.496 | | | | \$ (161.95) | \$ (13.50) |
| Expert Time - ServiceNow | \$ 121.297 | \$ 121.297 | Expert Time - ServiceNow | \$ 164.91 | \$ 164.91 | \$ 43.62 | \$ 43.62 |
| Financial Management Service | \$ 380.179 | \$ 380.179 | Financial Management Service | \$ 278.58 | \$ 278.58 | \$ (101.60) | \$ (101.60) |
| Firewall Administration - Advanced | \$ 2,018.915 | \$ 168.243 | Firewall Administration - Advanced | \$ 4,507.81 | \$ 375.65 | \$ 2,488.90 | \$ 207.41 |
| Job Scheduling Distribution | \$ 87.923 | \$ 7.327 | Job Scheduling Distribution | \$ 92.11 | \$ 7.68 | \$ 4.19 | \$ 0.35 |

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|---|---------------|--------------|---|--------------|-------------|-------------|------------|
| LMI Services | \$ 15,600.000 | \$ 1,300.000 | LMI Services | \$ 15,600.00 | \$ 1,300.00 | \$ - | \$ - |
| Long Distance - Toll Free | \$ 0.082 | \$ 0.082 | Long Distance - Toll Free | \$ 0.08 | \$ 0.08 | \$ (0.00) | \$ (0.00) |
| MFT | \$ 65.640 | \$ 5.470 | MFT Service | \$ 79.18 | \$ 6.60 | \$ 13.54 | \$ 1.13 |
| Microsoft Enterprise Agreement | \$ 268.417 | \$ 268.417 | Microsoft Enterprise Agreement | \$ 381.27 | \$ 381.27 | \$ 112.86 | \$ 112.86 |
| Mobile Device Management | \$ 43.912 | \$ 3.659 | Mobile Device Management | \$ 44.93 | \$ 3.74 | \$ 1.01 | \$ 0.08 |
| Helena Campus Network Access | \$ 457.859 | \$ 38.155 | Network Access | \$ 796.77 | \$ 66.40 | \$ 338.91 | \$ 28.24 |
| Remote Network Access | \$ 616.507 | \$ 51.376 | | | | \$ (616.51) | \$ (51.38) |
| Network Connection - Alternate Data Center 10BG or Less | \$ 2,165.574 | \$ 180.464 | Network Connection - Alternate Data Center 10BG or Less | \$ 3,409.86 | \$ 284.16 | \$ 1,244.29 | \$ 103.69 |
| Network Connection - Helena Data Center 10GB or Less | \$ 767.637 | \$ 63.970 | Network Connection - Helena Data Center 10GB or Less | \$ 1,640.49 | \$ 136.71 | \$ 872.86 | \$ 72.74 |
| O365 Back-Up Service | \$ 3.062 | \$ 0.255 | O365 Back-Up Service | \$ 5.02 | \$ 0.42 | \$ 1.96 | \$ 0.16 |
| O365 Rate | \$ 72.846 | \$ 6.071 | O365 Rate | \$ 74.08 | \$ 6.17 | \$ 1.24 | \$ 0.10 |
| SCCM as a Service | \$ 6,263.224 | \$ 521.935 | SCCM as a Service | \$ 7,917.20 | \$ 659.77 | \$ 1,653.97 | \$ 137.83 |
| ServiceNow App Engine | \$ 240.000 | \$ 20.000 | ServiceNow App Engine | \$ 262.22 | \$ 21.85 | \$ 22.22 | \$ 1.85 |
| | | | SITSD Supervision - CIO | \$ 390.44 | \$ 390.44 | \$ 390.44 | \$ 390.44 |
| Splunk Service | \$ 990.899 | \$ 82.575 | Splunk Service | \$ 1,624.02 | \$ 135.33 | \$ 633.12 | \$ 52.76 |
| Video Conference Pro License | \$ 230.049 | \$ 19.171 | Video Conference Pro License | \$ 240.33 | \$ 20.03 | \$ 10.29 | \$ 0.86 |
| Video Conference Room License | \$ 1,437.793 | \$ 119.816 | Video Conference Room License | \$ 1,712.30 | \$ 142.69 | \$ 274.50 | \$ 22.88 |
| Virtual Server | \$ 950.934 | \$ 2.605 | Virtual Server | \$ 963.68 | \$ 2.64 | \$ 12.74 | \$ 0.03 |
| Virtual Server Platform Base | \$ 26,589.292 | \$ 2,215.774 | Virtual Server Platform Base | \$ 26,194.72 | \$ 2,182.89 | \$ (394.57) | \$ (32.88) |
| Virtual Server Platform Host | \$ 11,694.699 | \$ 974.558 | Virtual Server Platform Host | \$ 12,812.74 | \$ 1,067.73 | \$ 1,118.05 | \$ 93.17 |
| VoIP Phone Service | \$ 281.162 | \$ 23.430 | VoIP Phone Service | \$ 284.65 | \$ 23.72 | \$ 3.49 | \$ 0.29 |
| VPN Client | \$ 24.252 | \$ 2.021 | VPN Client | \$ 25.04 | \$ 2.09 | \$ 0.79 | \$ 0.07 |