ITMC Microsoft Survey Results 2-2017

1. Windows Version   Total Responses

Win7	Win10				
13	2				15

2. Plan to Upgrade to Windows 10

2017	2018	Done	In Progress	No Plans	
8		1	1	5	15

3. Office Version

2010	2013	2016/O365	
4	5	6	15

4. Plan to Upgrade to Office 2016/O365

2017	2018	Done	In Progress	No Plans	
5		6	1	3	15

5. Challenges
Windows 10:
Training for users & support staff, deployment methodology, interruption of workflow, personnel availability, compatibility with custom applications.

Considerable amount of 32 bit OS's in the environment, so we will have to be doing a backup of those devices and then a bare metal image of those instead of the way more easier/faster solution of the upgrade process in SCCM.

Application testing, and compatibility of custom applications.

Preventing consumer items from appearing – games, software, etc, preventing unauthorized software installation, user training.

Deciding what apps to allow entities to run on their own (at this point we have shut off the "Store")

O365:
Configuration and control issues, the portal, compatibility with existing custom applications, personnel availability.

One drive - when a user leaves, the manager gets notified of the users one drive files not IT. Some managers just ignore it, which is a problem. Then IT needs to put in a ticket with SITSD to have the one drive files transferred to either IT or the manager. No long term backup on the files either. There are two different recycle bins with different time frames, but if a user deletes a file from their one drive and notifies IT six months down the road, it is gone.

Training of the end users, including buy-in and acceptance of the product.

Microsoft Access is always an issue.

The hardening that will be required via Group Policies that need to be put together and tested.