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Your personal assistant for government.

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What is Gov2Go?

- A personal assistant for government that delivers essential, individually-curated services to citizens quickly and easily via the devices they use today
- A secure, independent technology layer that communicates seamlessly across existing government IT silos
- A proven solution that frees up government to pursue other mission critical IT initiatives
- A flexible, future-ready platform that will evolve to support the technologies of tomorrow

Gov2Go – National

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- A national platform available in all 50 states
- Citizen-centric – available services are listed by state
- The citizen chooses the services they wish to have immediately accessible on their device of choice
- Includes services that utilize publicly and readily available data sets
- Customized services are also available in states that have completed integrations to state specific data from agency databases (CO, AR and NE)

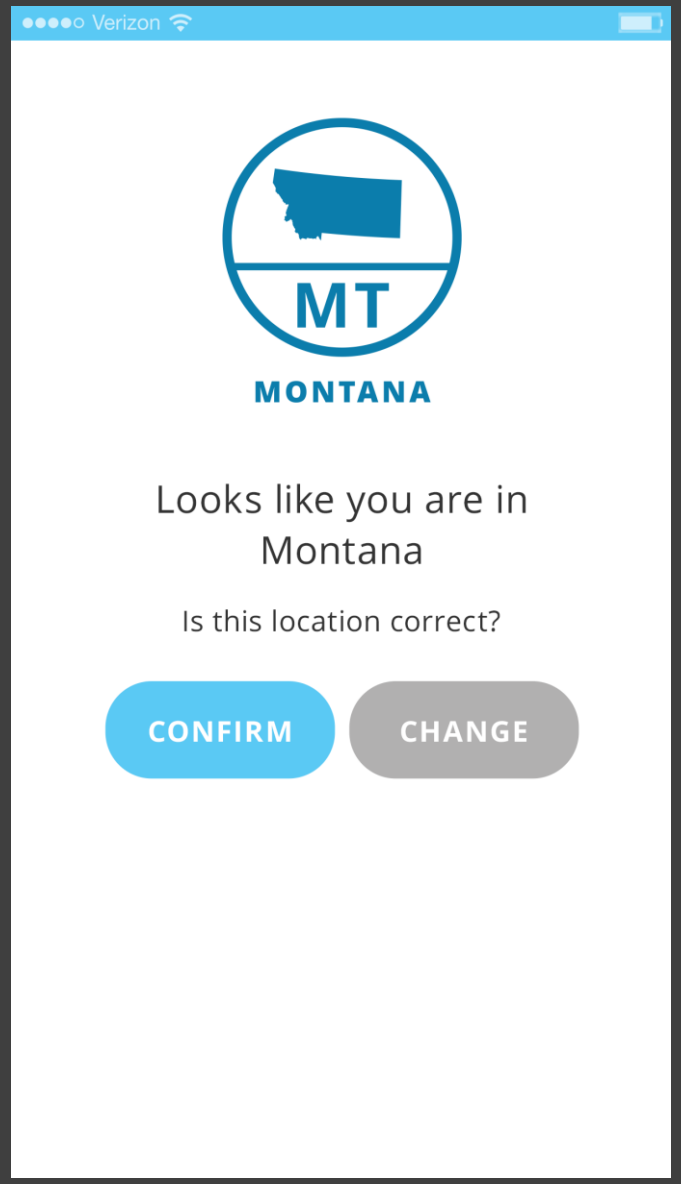
Gov2Go – Customized Offerings

Your personal assistant for government.

- Business Franchise Tax – AR
- Property Tax & Assessment – AR
- Vehicle Registration Renewal – AR & CO
- Voter Registration – AR & NE
- Property Tax – CO (county) & NE
- State Holidays – CO
- County Assessor Valuation – CO
- Electrical License Renewal – NE
- Income Tax – NE
- Pesticide Dealer & Product Registration – NE
- State Fair – NE
- State Park Pass – NE
- Weighing & Measuring Device Registration – NE
- Concealed Handgun Permit – NE

Gov2Go - Montana

When Gov2Go National launched last month, a live instance for all **50** states was immediately available



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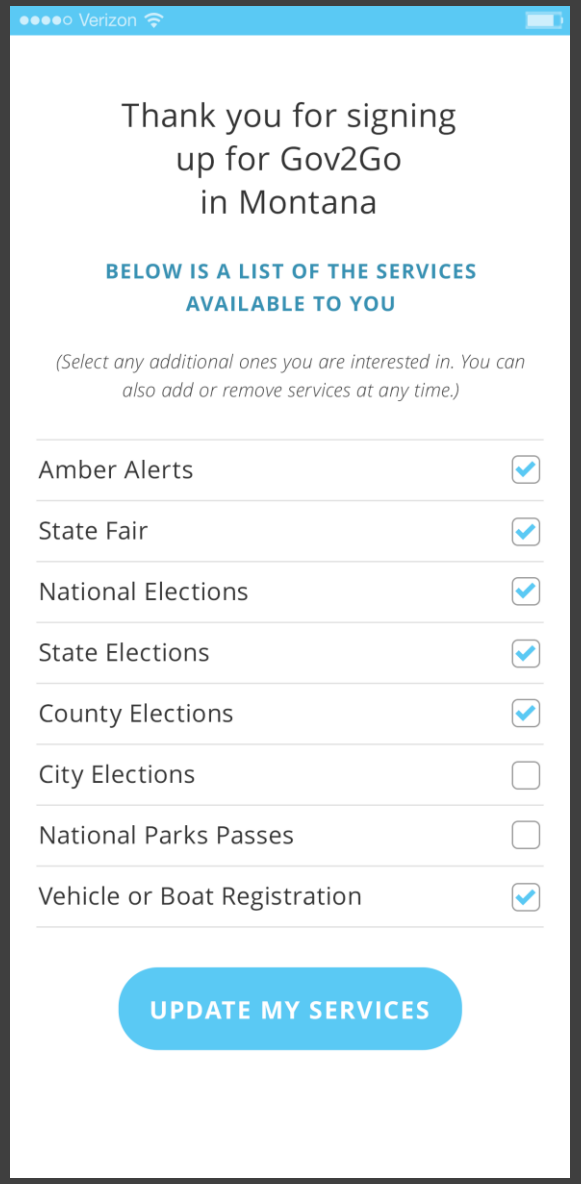
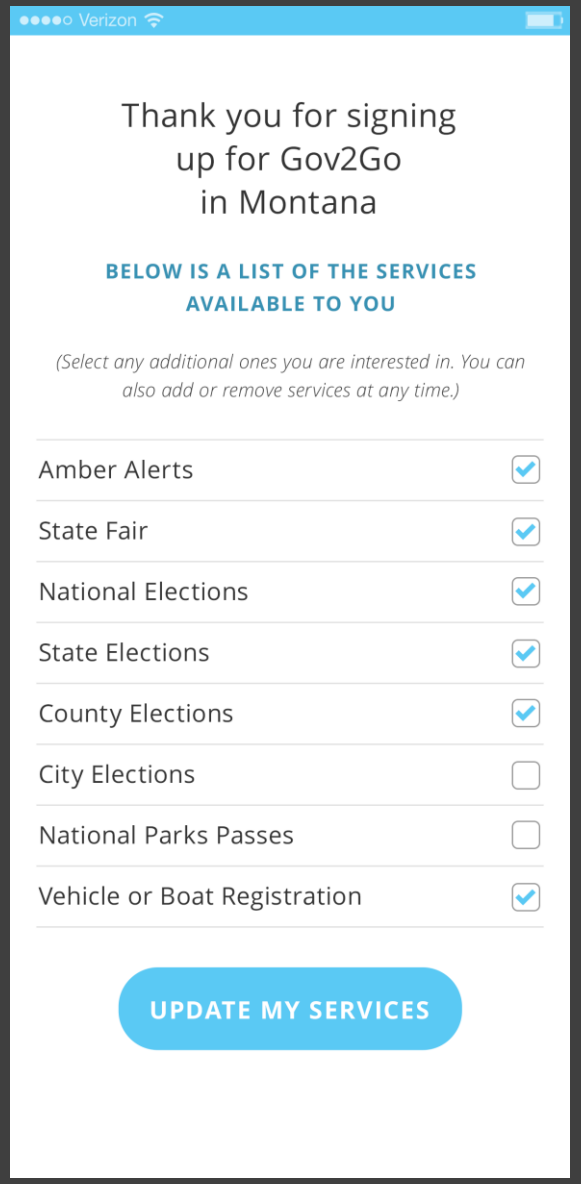
Services Available

- This list contains services that exist in Gov2Go – National today as well as examples of customized services that ***could exist in Gov2Go***
- Existing services leverage readily available data sets to offer services such as Amber Alerts, Voter Information and NIC's Your Pass Now.
- Customized services can be offered by leveraging Montana specific services and data sets.



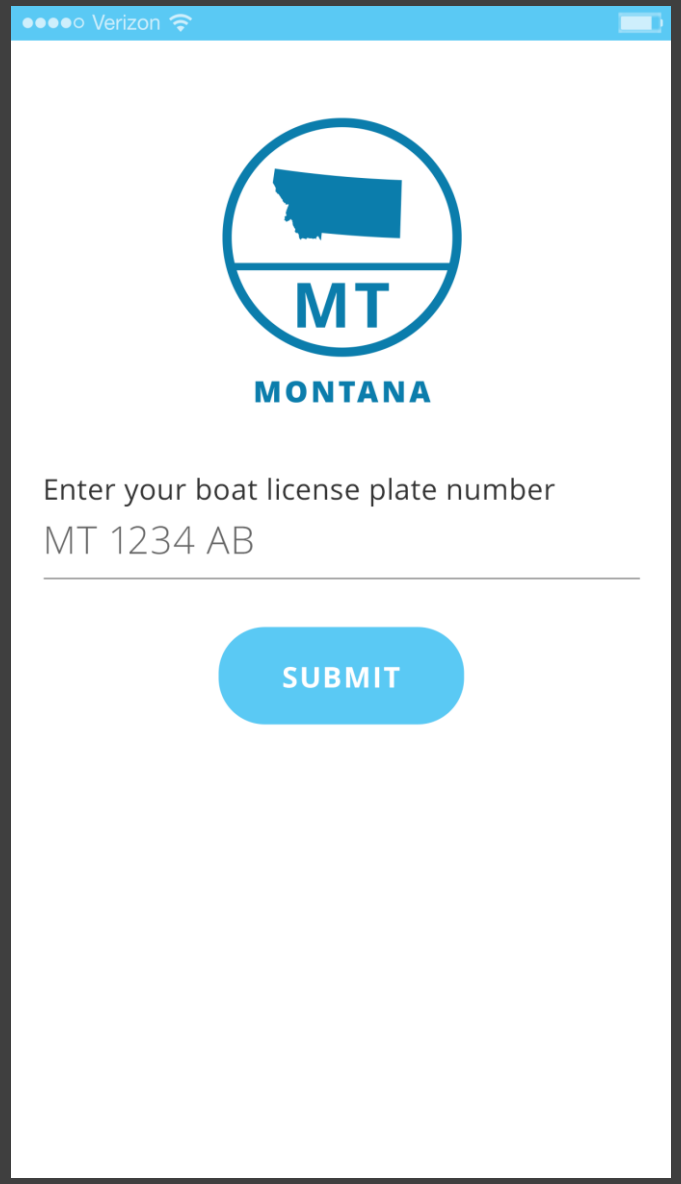
Gov2Go in action

This screen shot illustrates an example of a citizen signing up to complete a vehicle/boat registration for the first time in Gov2Go



Information Entered

The citizen enters applicable information about the vehicle such as the plate number or other identifiable information.



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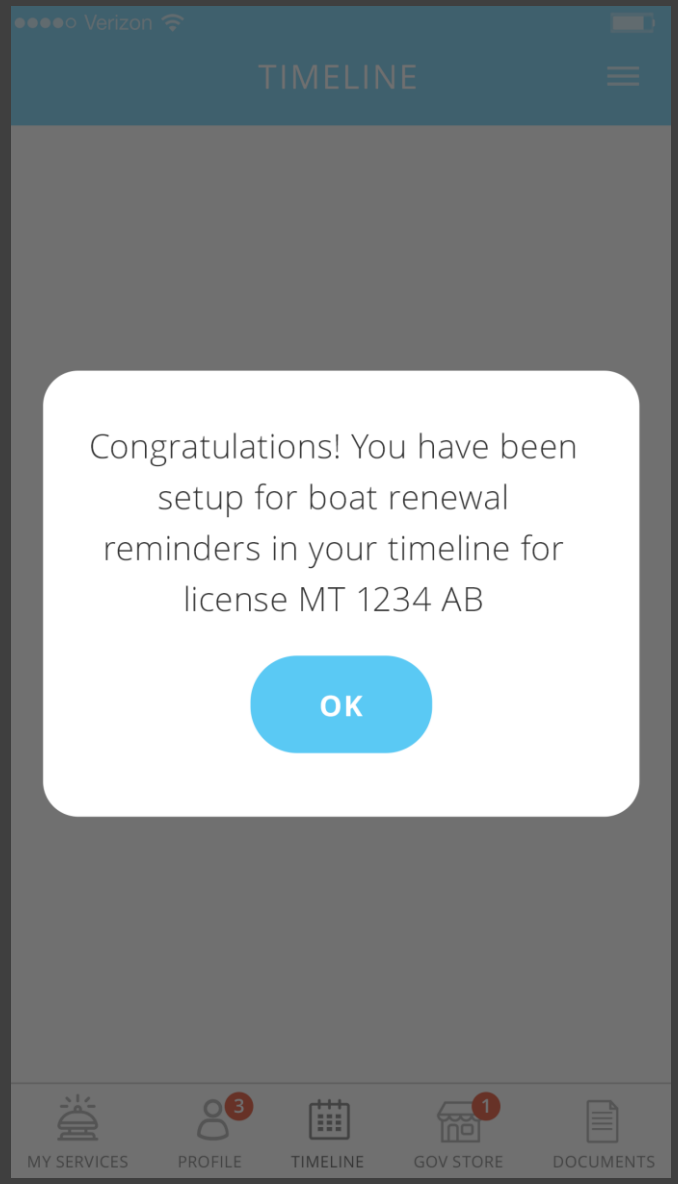
Information Confirmed

- Gov2Go uses MI's connection to agency's systems and data to validate the information entered.
- The citizen is informed that a reminder has been added to their Gov2Go timeline.
- The citizen will be reminded to renew their vehicle when it comes due the following year.



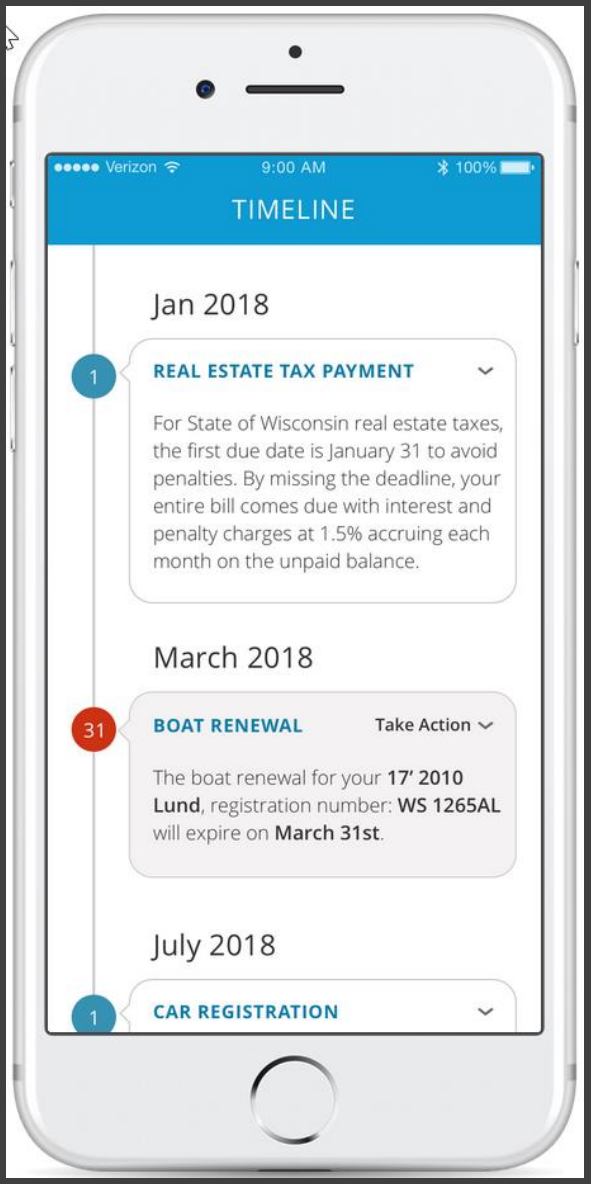
One year later…

Gov2Go reminds the citizen that their vehicle renewal is due. The citizen simply clicks the “Review Now” button to proceed…

Gov2Go Timeline

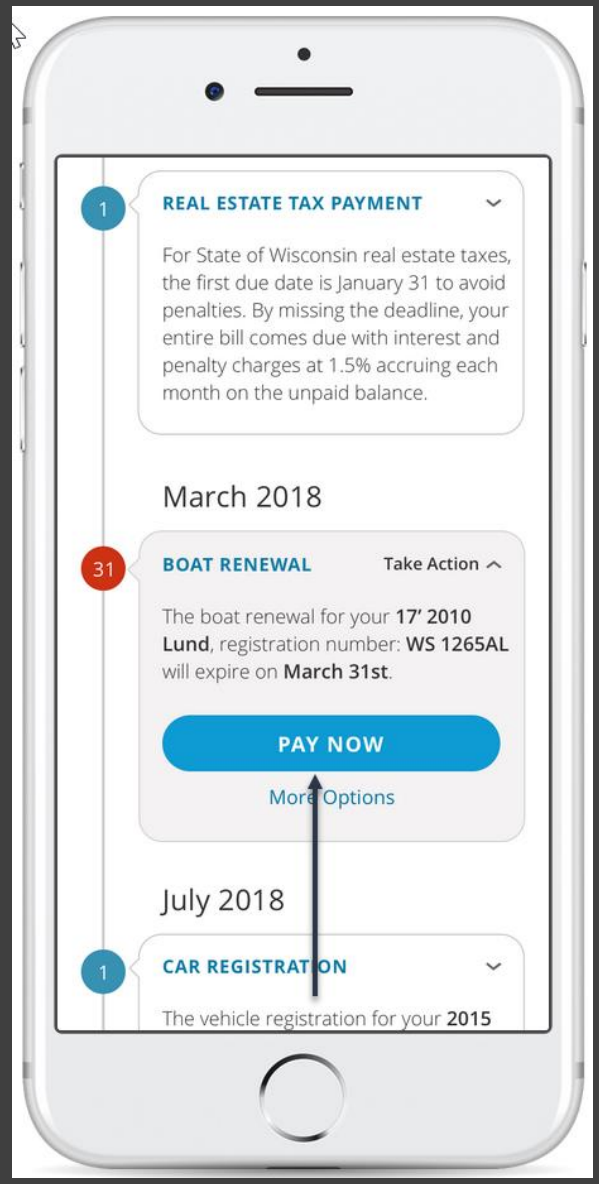
Gov2Go presents the citizen with a list of all items in their timeline.

Those that are due are highlighted in red with a “Take Action” option listed.



Take Action

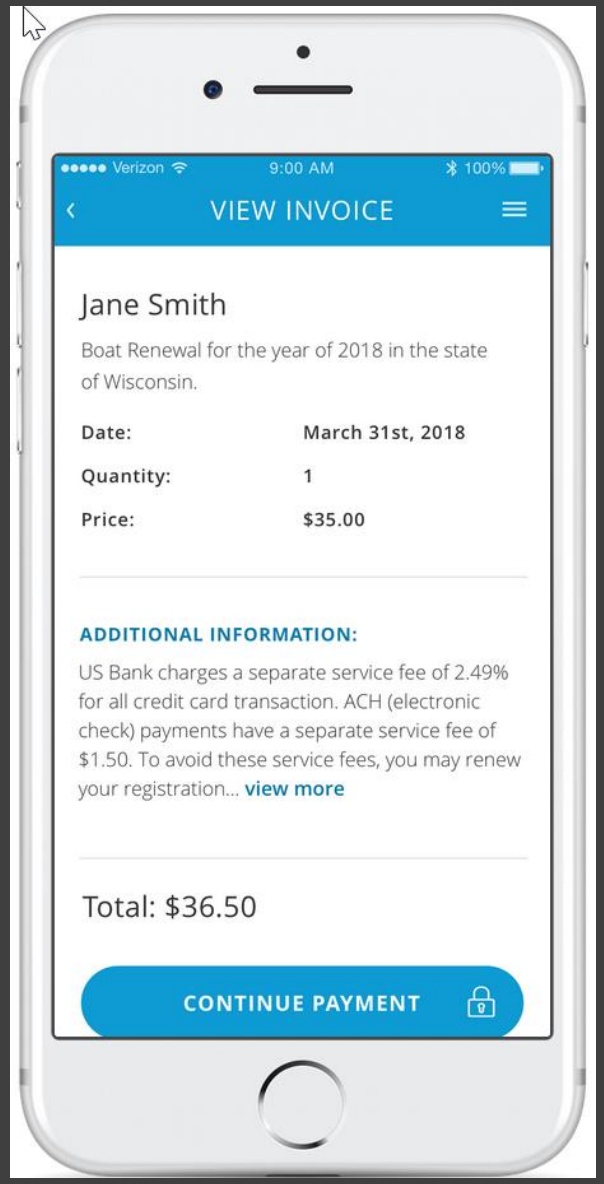
Clicking the “Take Action” option could prompt a “Pay Now” option to appear…



View Invoice

Gov2Go summarizes the key information associated with the transaction including:

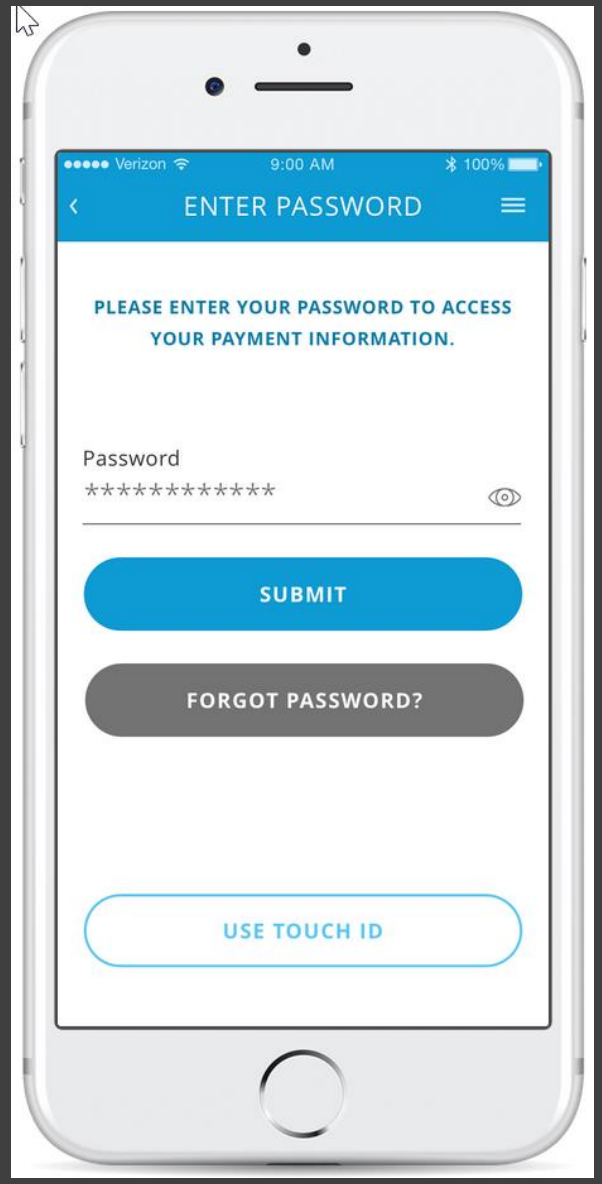
- Vehicle owner
- Renewal date
- Price of renewal
- Additional information regarding the convenience and electronic processing fees
- Overall total due



Security Matters

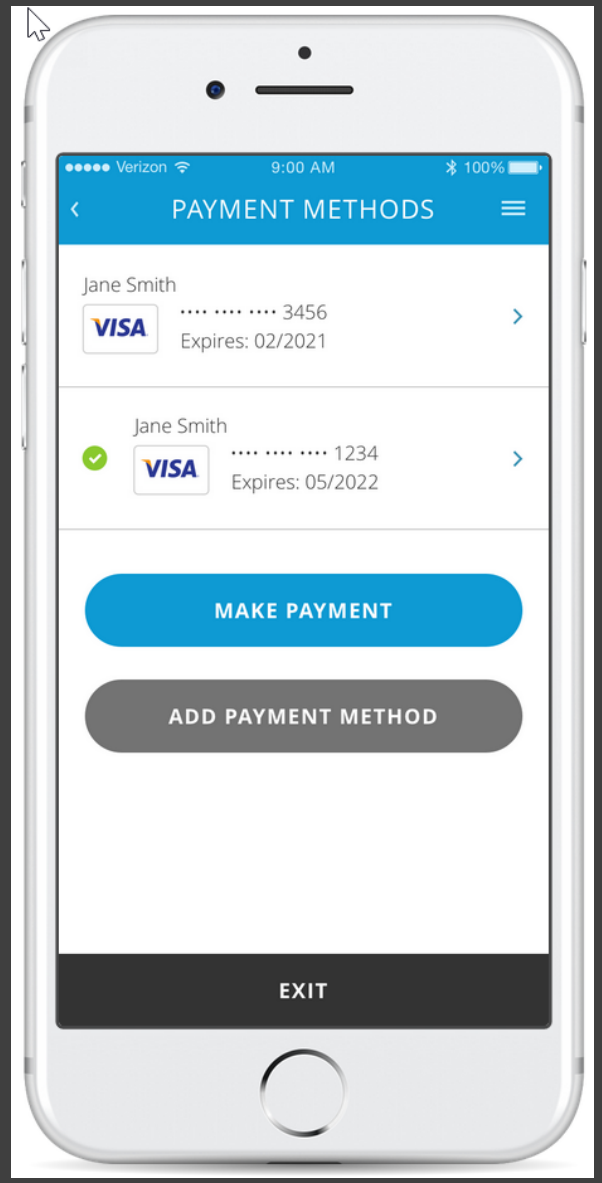
Gov2Go has multiple layers of security to protect both personal and payment information as well as all other information associated with the transaction.

Citizens can enter a password or use the more advanced security features on their device such as “Touch ID”.



Select a Payment Method

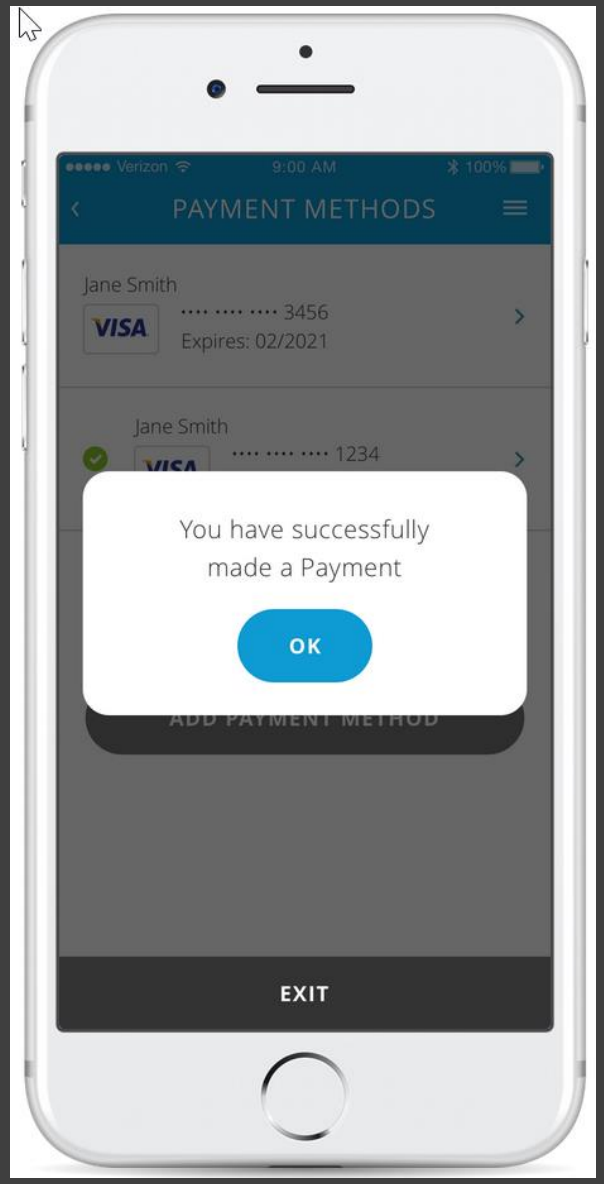
Gov2Go allows citizens to store multiple payment methods. The citizen simply selects the desired payment option they wish to utilize and then proceeds with payment.



Payment Confirmation

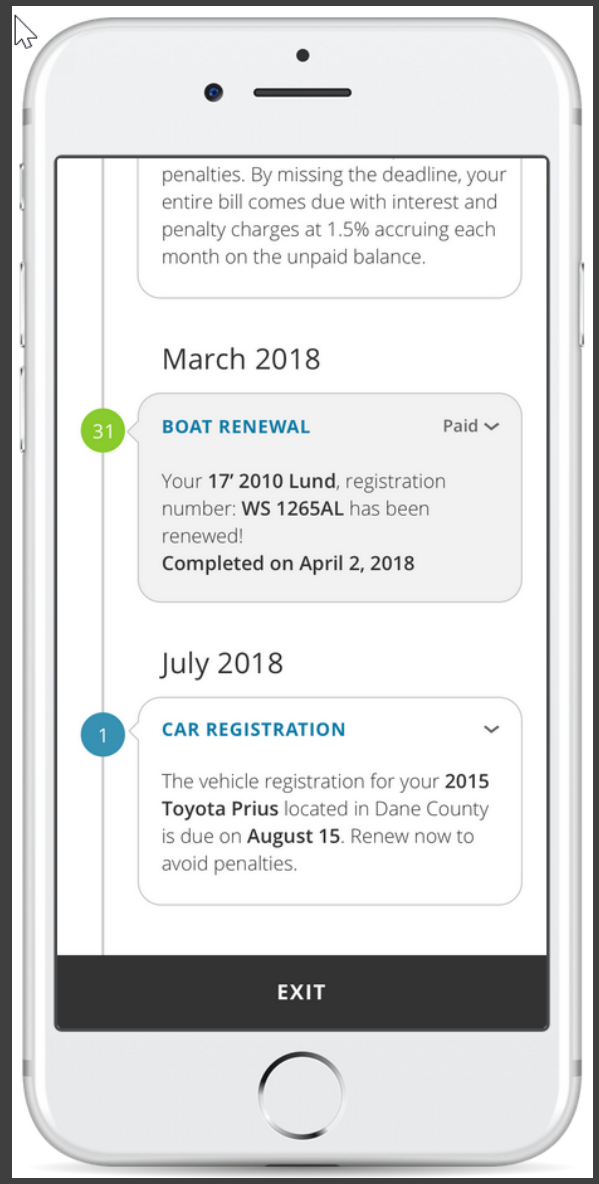
Gov2Go confirms that the citizen has successfully made a payment.

All payments are made through the MI/NIC payment processor currently used today for all MI developed eGovernment services.



Timeline Confirmation

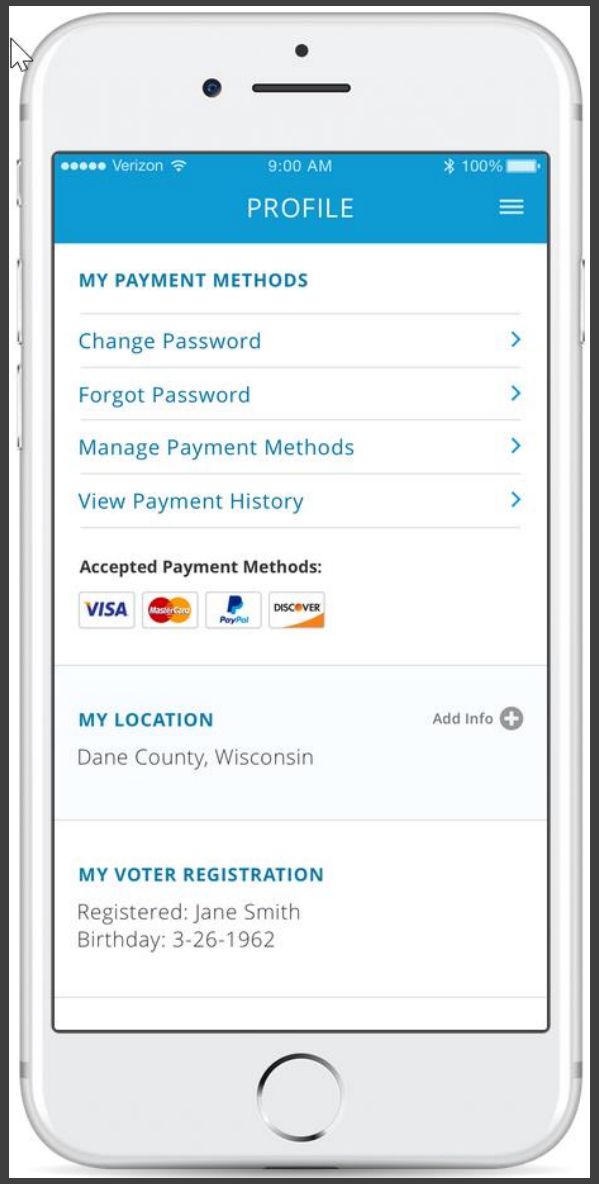
Gov2Go reflects the successful payment and updates the status of the vehicle renewal in the citizen's timeline.



Other Features of Gov2Go

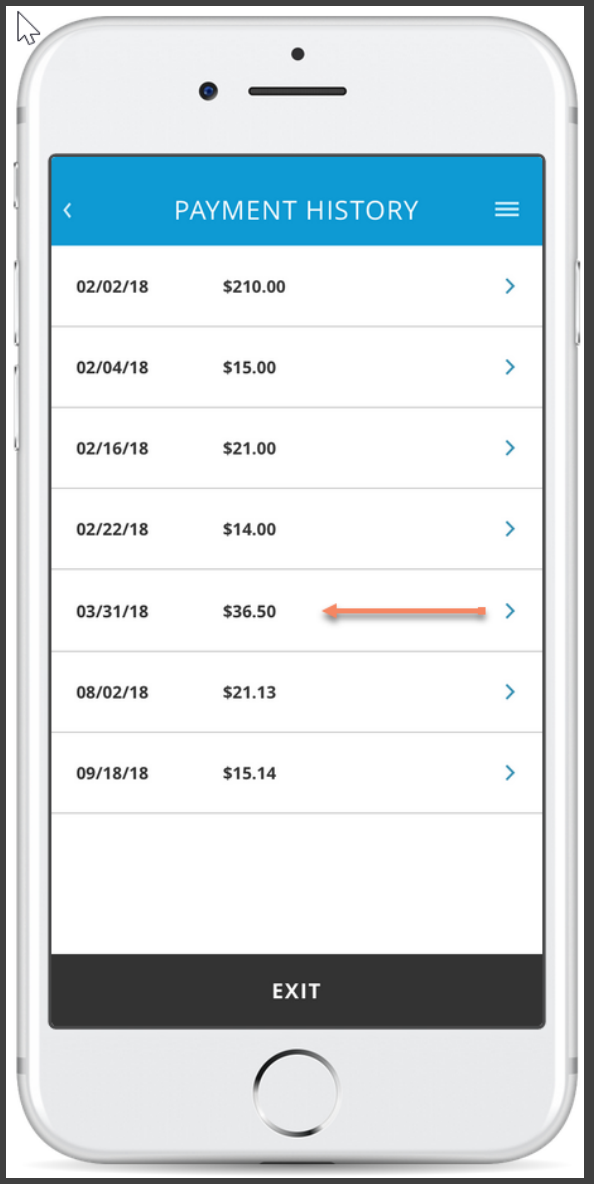
Gov2Go offers citizens with full management of their Gov2Go information. They can:

- Change their Gov2Go password
- Utilize the “Forgot Password” option if they forget their password
- Add, edit and delete payment methods using the “Manage Payment Methods” option
- Update location information
- As well as view other information specific to their Gov2Go services.



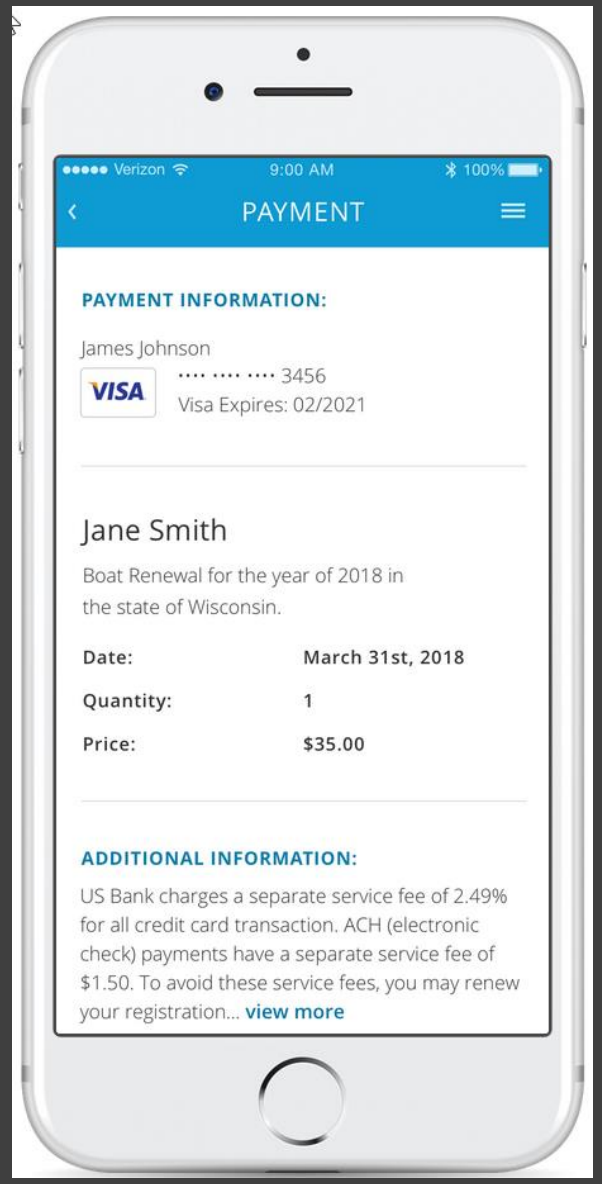
View a List of Payments

Gov2Go presents the citizen with a list of payment made within Gov2Go…



View a Specific Payment

The citizen simply clicks on the desired payment to see the associated details.



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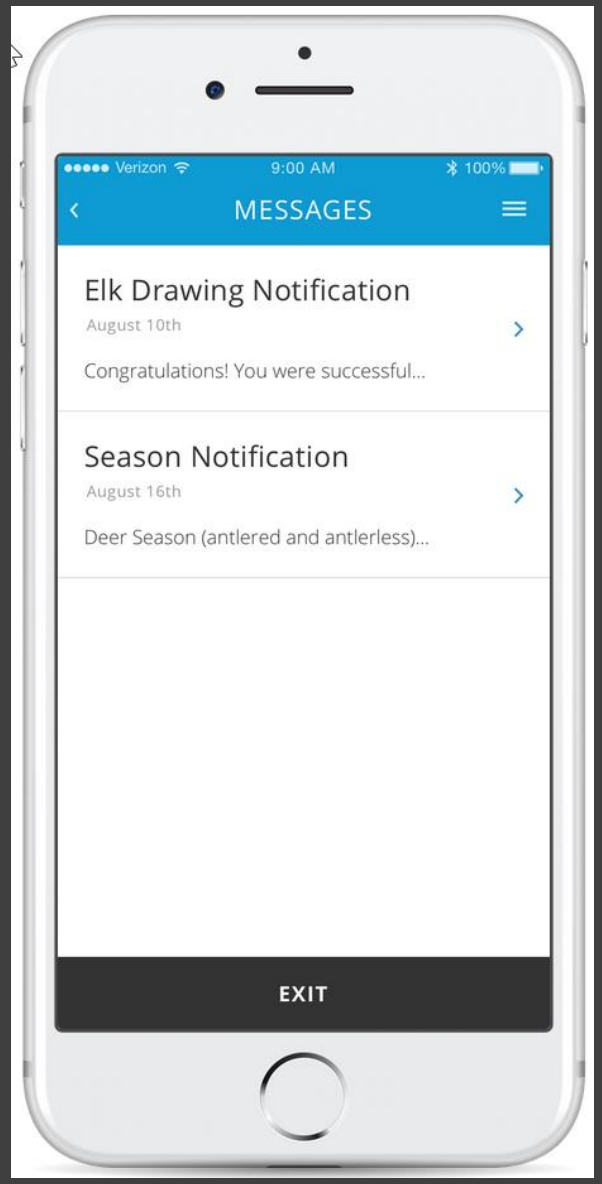
Gov2Go – MT Customized Options

- With customized integrations, Gov2Go – MT can provide citizens with information and services specific to Montana
- MI can leverage our numerous connections to agency systems and data to offer customized Gov2Go services

Targeted Notifications

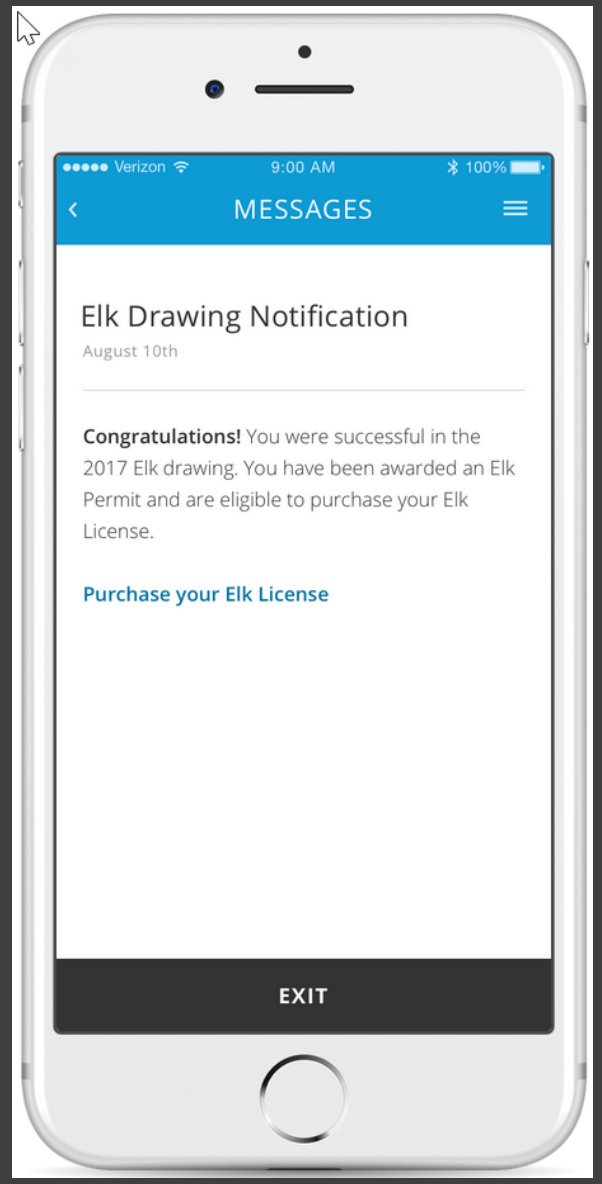
Gov2Go can deliver targeted information to citizens on matters that ***the citizen*** deems important.

In this example, a citizen receives a notice that they were successful in an Elk Drawing and that a specific Hunting Season has arrived!



Citizen Focused

Gov2Go can not only deliver notifications to citizens but could also allow them to purchase necessary and/or related items.



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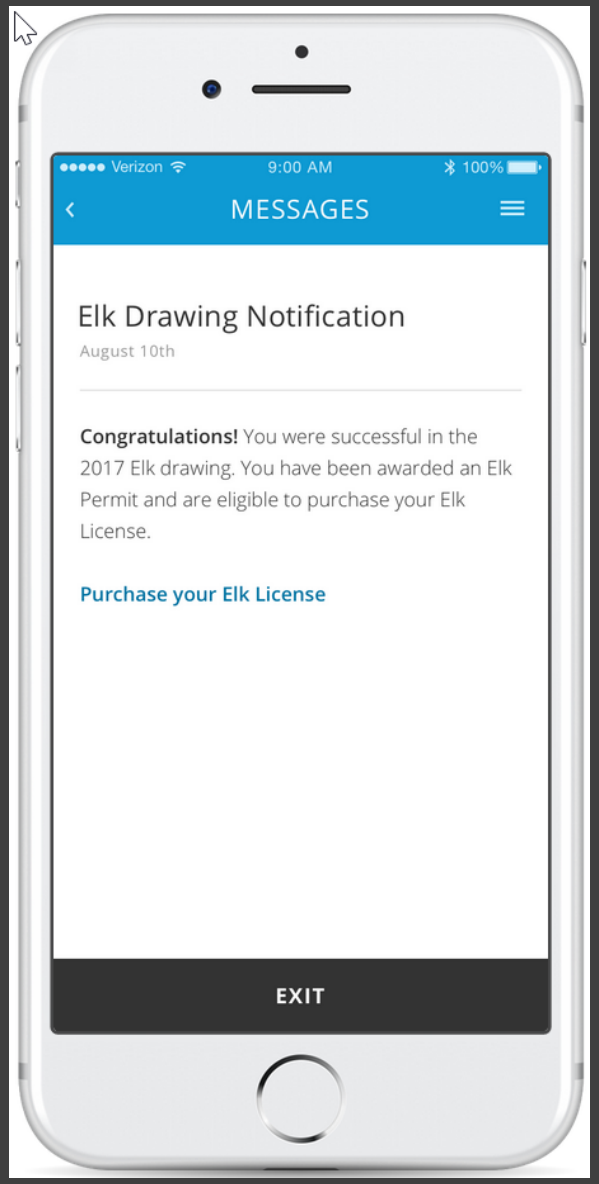
Examples of other customized integrations and reminders that could easily be included:

- Tax deadlines (income, property tax, etc.)
- Drivers License and Vehicle Renewal reminders
- Annual Business Filings
- State Holidays
- And so many more…



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Gov2Go Makes Sense for both Government and Citizens

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Why Gov2Go Makes Sense for Government?

- Gov2Go is an easy-to-adopt platform that is future-ready. It delivers essential government services to citizens on any connected device they want to use.
- Gov2Go helps governments fulfill their citizens' desire for interactions that are quick, easy, and stress-free
- By deploying an independent technology layer that resides atop existing IT silos, Gov2Go transparently aggregates curated information and services for secure, on-demand delivery to individual citizens.
- Gov2Go is a unique solution that addresses a critical government need and still allows decision-makers to pursue other strategic IT initiatives.

Why Gov2Go Makes Sense for Citizens?

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Your personal assistant for government.

- Gov2Go saves citizens the trouble of sorting out the who, what, and why of their required interactions.
- Gov2Go provides a logical and intuitive user interface that is it easy for citizens to use at home or on the go.
- Gov2Go finds, reminds, tracks, and transacts so that citizens can take care of their required government interactions without confusion, frustration, and worry.
- The result of years of listening to how people feel about their interactions with government, Gov2Go simplifies how government information is presented to them, reducing their confusion, anxiety and stress.

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Learn more about Gov2Go and other up and coming services

Join Montana Interactive:

Montana Digital Government Expo

Thursday, December 7th

4pm to 6pm

Location TBD – Invitations to follow

Questions?

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