eGovernment Workgroup

RE-PROCUREMENT STATUS

MARCH 2018

eGov Overview of Current Contract

- Exclusive bundled contract with NICUSA, Inc. (Montana Interactive)
 - Payments
 - Identity Management (ePass)
 - eGov Services
- Self-funded for ~270 services
 - 12% services supporting the model
 - 88% services requirement self-funded subsidies
- Effective January 1, 2011
- Renewed January 1, 2016 to December 31, 2019
- > Option to extend by 1 year to December 31, 2020 (if needed)
- Transition of code only available at contract end date

eGov Information Gathering...

2016 NASCIO Survey Responses

- Connecticut
- Wisconsin
- Oregon
- Virginia
- Montana

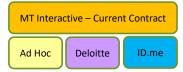
2018 RFI Responses

- Ad Hoc
- Deloitte
- ID.me
- MT Interactive

2018 Survey Responses

- 17 MVD
- 2 Others

eGov Workgroup: 2018 <u>RFI</u> Responses



Contract Type*	Bundled MT Interactive	Hyl	orid ^{iitte}	Unbundled Ad Hoc ID.me
Funding Type*	Convenience Fee	License ID.me: Fixed Annual Rate	Fixed Ad Hoc Manage	
Transition Cost*	Low MI: No Cost Ad Hoc: Keep MI?	Mec ID.me	Jium Deloitte: Not Identifiable?	High
Transition Timing*	Low MI: None ID.me Ad Hoc: Keep MI?	Medium Deloitte: 6-9 months		High Ad Hoc: Recreate Virtual
COTS vs. Custom	COTS Custom MI: COTS + Custom Custom Custom		SaaS ID.me (?)	
Identity Mgmt	FIM Ad Hoc: Fed ID Broker	BC ID.me: ID Mgmt Service	Deloitte: Pending Assess	ePass MT Interactive
Payment Portal	Interface Only ID.me Ad Hoc: API or 3 rd Party Deloitte: API or Interface	Full Portal MT Interactive		
Support & Maint	Identity Mgmt Only			All Services

*Priority Focus Areas (shaded in light green)

eGov Workgroup: 2018 Survey Responses

Contract Type	Bundled 5 responses	Unbundled 13 responses
Funding Type	Transaction Fee(s) 10 responses	Time & Material 1 response
Who pays the fee	Citizens 8 responses	Agencies 6 responses
Transitioned Recently	Yes 4 responses	No 14 responses
Vendor vs. Internal	Vendor 7 responses	Internal 9 responses

eGov Ideas for Priority Focus Areas...

Type of Contract

- Bundled (single RFP)
- Unbundled (separate RFPs)
- State Master Contract

SERVICE FUNDING (ONE OR MORE OPTIONS)

- Advertising model (Montana companies/agencies, Tourism, etc.)
- Agencies pay a percentage for online services. Money goes into state-controlled fund.
- Education Partnerships (Multilevel, Interns, Class projects, etc.)
- Firm Fixed Price (flat fee for services)
- Increased online fees
 - Fees for no fee services today
 - Increase fees for those that pay today
- Self-funded (same as today)
- Time and Materials (agencies pay as they are able)

TRANSITION FUNDING (ONE OR MORE OPTIONS)

- Advertising model (Montana companies/agencies, Tourism, etc.)
- Agencies pay for their services to transition
- Education Partnerships (Multilevel, Interns, Class projects, etc.)
- Escrow model similar to Shelby prison
 - Escrowing additional fees for future transitions
 - Does the customer pay this increase?
 - Change amount of fees that MI keeps
 - Apply difference to MT account to pay for transition
 - Increased online fees
 - Fees for no fee services today
 - Increase fees for those that pay today
- Request Funding from Legislature
 - Define amount needed if able

Other Suggestions?

Next Steps

Continue to gather feedback and ideas for focus areas

Begin pros/cons analysis for all options

Make recommendation

- eGov Workgroup
- ITMC
- ITB

Questions?