What Is UDW?

A Unified Digital Workspace (UDW) moves end user computing from the device to the person. Any App on Any Device at Any Time.

UDW is Now Offered in the Service Catalog

Current VM Parent-Base Images:

• Office 365 Pro Plus (monthly channel) + Teams
• FTS Outlook add-in (adds button/function to Outlook)
• KnowBe4 Phishing Alert (adds button/function to Outlook)
• Info Path 2013
• RSAT 1803-shortcuts removed
• SentinelOne Anti-Virus client
• .NET 3.5

UDW Benefits

UDW Can Benefit Any User from any app on any device at any time.

• Seemless transition from device to device
• Mobile Device Management (MDM) is included
• Horizon Client app is available for phones
• Enhanced security
• Streamlined troubleshooting
• More employee uptime
• Travel reduction
• Centralized deployment and patch management

Current Applications:

• Citrix access
• 7-zip
• Adobe Acrobat DC
• Adobe Acrobat Reader DC
• Adobe Flash Player 32 NPAPI
• BlueZone 6.1
• Citrix Workspace 1812
• Google Chrome
• Google Legacy Browser Support
• Greenshot
• Microsoft Visual C++ x64 2013 Minimum Runtime
• Mozilla Firefox
• mRemoteNG
• Notepad++
• Password Safe x86
• Policy Tech Word Module Plus
• Active X Controls for Avaya Contact Center
• Avaya Orchestration Designer
• RSAT Shortcuts Added
• Extron Electronics - ShareLink
• WinSCP
• Web-enabled Applications (e.g. Chimes)

Submit a case with the Service Desk
to learn more or to order by calling 444-2000 or click below:

Service Catalog

Email Service Desk

WHAT UDW USERS ARE SAYING

My primary workstation is a UDW, so I am using the service all day long. I signed into my tablet at the DMV and was able to work while I waited for my number to be called for title work. UDW is very convenient for me. I access the state network from home using my home tablet through the Horizon View client. Presenting in a conference room is much easier also, because I can prepare in my office and then sign into my UDW in the conference room, which often saves time. I even have the ability to launch it from my iPhone.

- Jerry Marks, SITSD